revenue benefits

Universal Credit roll-out postcodes and key dates

This table shows the roll-out of Universal Credit. It shows which postcode areas are covered from certain dates and whether they are in the live service or digital full service. You can ctrl+click the relevant gateway conditions in the right hand column to find a brief summary of the requirements. People who live in digital areas do not need to meet the gateway conditions.

To search for your postcode use the find function and enter the first 4 or 5 letters/numbers of your postcode. For example if your postcode is DL1 6GT then you should enter DL1 6 in the find box. If your postcode is DL16 6GT then you should enter DL16 6 in the find box within your PDF viewer. If that does not produce any results then you should search the first 3 or 4 letters/numbers (e.g. DL1 or DL16) If you cannot find your postcode in the document, then from 25 April 2016 your area became a live service area with Gateway Conditions 9 applicable.

<u>DATE</u>	<u>POSTCODES</u>	GATEWAY CONDITIONS
29 April 2013	Pathfinder roll-out to claimants who meet the	Pathfinder conditions from
No 1 relevant	gateway criteria in Ashton-under-Lyne (Tameside)	29 April 2013 to 15 June 2014
districts	Jobcentre.	
		GC 2 from 16 June 2014 to 29
	Postcodes: M43, OL6, OL7, SK16	<u>June 2014</u>
	Wigan, Warrington and Oldham Jobcentres trialling	GC4 from 30 June 2014 to 27
	the new claimant commitment.	July 2014
		GC3 from 28 July 2014 to 25
		January 2015
		GC6 from 26 January 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
1 July 2013 No.2 relevant	Claims allowed from eligible claimants in Wigan area postcodes: WN1 1 and WN1 2, WN2 1 to WN2 5, WN3	Pathfinder conditions from 1July 2013 to 15 June 2014
districts	0, WN3 4 to WN3 6, WN5 0, WN5 6 to WN5 9, WN6 0, WN6 7 to WN6 9.	GC 2 from 16 June 2014 to 29
		<u>June 2014</u>
		GC4 from 30 June 2014 to 27
		<u>July 2014</u>

		GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to
		5 April 2015 GC8 from 6 April 2015 to present
29 July 2013 No.3 relevant districts	Progressive national roll-out continues to eligible claimants in Warrington and Oldham.	Pathfinder conditions from 29 July 2013 to 15 June 2014
districts	The postcodes are:	GC 2 from 16 June 2014 to 29 June 2014
	 M35 0 to M35 4, M35 6 and M35 7, M35 9 OL1 0 to OL1 6, OL1 8 and OL1 9, OL2 1, OL2 3 to OL2 9, OL3 1, OL3 5 to OL3 7, OL3 9, OL4 0 to OL4 5, OL8, OL9 	GC4 from 30 June 2014 to 27 July 2014
	 WA1 and WA2, WA3 4 to WA3 7, WA4 and WA5, WA13 0, WA13 9 	GC3 from 28 July 2014 to 25 January 2015
		GC6 from 26 January 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
		GC 1 from 29 July 2013 to 15 June 2014
		GC 2 from 16 June 2014 to 29 June 2014
		GC4 from 30 June 2014 to 27 July 2014
		GC3 from 28 July 2014 to 23 November 2014
		GC5 from 24 November 2014 to 25 January 2015
		GC6 from 26 January 2015 to 5 April 2015
		GC8 from 6 April 2015 to present

		The postcodes in green became part of the digital full service from 22 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in yellow became part of the digital full service from 26 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service
28 October 2013 No.4 relevant districts	Progressive national roll-out continues to eligible claimants in Hammersmith and further parts of the Northwest. The postcodes are: • M35 5 • W6 0, W6 6 to W6 9, W14 0, W14 4, W14 8, W14 9, WN1 3	Pathfinder conditions from 28 October 2013 to 15 June 2014 GC 2 from 16 June 2014 to 29 June 2014 GC4 from 30 June 2014 to 27 July 2014 GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015 GC8 from 6 April 2015 to
		The postcodes in yellow became part of the digital full service from 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

		The postcodes in blue became part of the digital full service from 27 July 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in green became part of the digital full service from 26 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service
25 November 2013 No.5 relevant districts	Roll-out continues to eligible claimants in Rugby and Inverness. The postcodes are: CV21 1 to CV21 4; CV21 9; CV22 5 to CV22 7 IV1 1, IV1 3, IV1 9, IV2 3 to IV2 7, IV3 5, IV3 8, IV4 7, IV5 7, IV8 8, IV9 8, IV10 8, IV11 8, IV12 4, IV12 5, IV12 9, IV13 7, IV21 2, IV22 2, IV26 2, IV54 8, IV63 6, IV63 7 PH19 1, PH20 1, PH21 1, PH22 1, PH23 3, PH24 3, PH25 3, PH26 3, PH26 9, PH32 4.	Pathfinder conditions from 25 November 2013 to 15 June 2014 GC 2 from 16 June 2014 to 29 June 2014 GC4 from 30 June 2014 to 27 July 2014 GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015 GC8 from 6 April 2015 to present The postcodes in yellow became part of the digital full service from 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital

		The postcodes in blue became part of the digital full service from 29 June 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
25 February 2014 No.6 relevant districts	Roll-out continues to eligible claimants in Harrogate and Bath.	Pathfinder conditions from 25 Feb 2014 to 15 June 2014
uistricts	The postcodes are:	GC 2 from 16 June 2014 to 29 June 2014
	 BA1 0 to BA1 7, BA2 0 to BA2 6, BA2 9, BA3 2 and BA3 3, BA3 9 BS31 1, BS31 3, BS31 9, BS39 4 and BS39 5, BS30 7 	GC4 from 30 June 2014 to 27 July 2014
	BS39 7 HG1 1 to HG1 5, HG1 9, HG2 0, HG2 7 to HG2 9, HG3 1 to HG3 4, HG4 1 to HG4 3, HG4 9, HG5 0, HG5 5, HG5 8 and HG5 9	GC3 from 28 July 2014 to 25 January 2015
	 LS17 0 YO51 9 	GC6 from 26 January 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
		The postcodes in yellow became part of the digital full service from 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in blue became part of the digital full service from 29 June 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be

		transferred into the digital full service.
7 April 2014 No.7 relevant	Roll-out continues to eligible claimants in Shotton	Pathfinder conditions from 7 April 2014 to 15 June 2014
districts	The postcodes are:CH5 1 to CH5 4 and CH5 9	GC 2 from 16 June 2014 to 29 June 2014
	Claimant commitment is rolled out to all Jobcentres.	GC4 from 30 June 2014 to 27 July 2014
		GC3 from 28 July 2014 to 25 January 2015
		GC6 from 26 January 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
		The postcodes in yellow became part of the digital full service from 5 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
23 June 2014 No.8 relevant	Gateway conditions to be widened to allow claims from couples in some existing pathfinder areas along	GC 2 from 23 June 2014 to 29 June 2014
districts	with extension of the narrower gateway conditions to more areas. The new postcodes are:	GC4 from 30 June 2014 to 27 July 2014
	• M31, M32, M33 2, M33 4 to M33 7, M34, M41	GC3 from 28 July 2014 to 25 January 2015
	 OL5 SK14 1, SK14 2, SK14 4, SK14 6, SK 14 9, SK 15 WA14 1 and WA14 2, WA14 5, WA15 5 and WA15 6, WA15 9 	GC6 from 26 January 2015 to 5 April 2015
	WAIS O, WAIS 9	GC8 from 6 April 2015 to present

30 June 2014 No.9 relevant districts	 BL1, BL2, BL3, BL4, BL5 1, BL5 3, BL6 4, BL6 9 L20 0, L20 3 to L20 6, L21, L22, L23 L29, L30, L31 0, L31 2 and L31 3, L31 5 to L31 9, L37 1 to L37 4, L37 6 to L37 8, 38 M26 3 PR8 1 and PR8 2, PR8 6, PR8 9, PR9 0, PR9 7, PR9 9 	GC4 from 30 June 2014 to 27 July 2014 GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015 GC8 from 6 April 2015 to present GC4 from 30 June 2014 to 27 July 2014 GC3 from 28 July 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
7 July 2014 No.10 relevant districts	The postcodes are: • CH41, CH42, CH43, CH44, CH45, CH46, CH47, CH48, CH49, CH 60, CH61, CH62 0 to CH62 8, CH63	GC4 from 7 July 2014 to 27 July 2014 GC3 from 28 July 2014 to 23 November 2014 GC5 from 24 November 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015 GC8 from 6 April 2015 to present
14 July 2014 No.11 relevant districts	 The postcodes are: BL0 9, BL8 1 to BL8 3, BL8 9, BL9 0, BL9 5, BL9 8 and BL9 9 M25 1, M25 3 M25 9, M26 1 and M26 2, M26 4, M45 PR0, PR1, PR2, PR4 4 and PR4 5, PR5 4, PR5 5, PR11, PR25 1 to PR25 3, PR25 9, PR26 6 	GC4 from 14 July 2014 to 27 July 2014 GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015

		GC8 from 6 April 2015 to
		present
21 July 2014 No.12 relevant	The postcodes are:	GC4 from 21 July 2014 to 27 July 2014
districts	 L10 0, L10 2 and L10 3, L10 6, L10 8, L28 3 to L28 7, L32, L33 0 to L33 2, L33 5 to L33 9, L34, L35 0 to L35 5, L35 7 to L35 9, L36 0 to L36 4, L36 6 to L36 9 M17 1, M17 8, M27 0, M27 5, M27 8, M27 9, M28, M30, M38 WA9, WA10, WA11 0, WA11 8 and WA11 9, WA12 	GC3 from 28 July 2014 to 25 January 2015 GC6 from 26 January 2015 to 5 April 2015 GC8 from 6 April 2015 to present
28 July 2014 No 13 relevant districts	The postcodes are: • CH1, CH2, CH3, CH4 7 and CH4 8, CH62 9,	GC3 from 28 July 2014 to 25 January 2015
	 CW1, CW2 6 to CW2 8, CW3 0, CW4, CW5, CW10, CW11, CW12 1 and CW12 2, CW12 4, CW12 9 SK9 	GC6 from 26 January 2015 to 5 April 2015
	• WA6, WA14 3 and WA14 4, WA16	GC8 from 6 April 2015 to present
		GC3 from 28 July 2014 to 1 March 2015
		GC6 from 2 March 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
15 September 2014		GC3 from 15 September 2014
No.14 relevant districts	The postcodes are:	to 1 March 2015
	 BL9 7 L31 1, L31 4,L33 3 and L33 4,L37 0,L37 5,L37 9, L30 140 0 and L40 1 140 4 to L40 9 	GC6 from 2 March 2015 to 5 April 2015
	L39, L40 0 and L40 1, L40 4 to L40 9 • M24 0 to M24 2, M24 5 and M24 6 • OL10, OL11, OL12 6, OL12 9, OL15 0, OL15 8, OL16	GC8 from 6 April 2015 to present
	PR8 3 to PR8 5, PR9 8WA11 7, WN8	

22 September 2014 No.15 relevant districts	 L10 1, L10 4 and L10 5, L10 7, L14, L15, L18 0 to L18 2, L18 5, L20 1 and L20 2, L20 7 to L20 9, L28 0 and L28 1, L28 8, L36 5 M4, M7 4, M8, M9, M22 0 to M22 2, M22 5, M22 8 and M22 9, M23, M24 4, M25 0, M25 2, M33 3, M40 WA15 0, WA15 7 and WA15 8 	GC3 from 22 September 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
29 September 2014 No.16 relevant districts	The postcodes are: • L1, L2, L3, L4 0 to L4 4, L4 7, L5, L6, L7, L8, L17 1 to L17 4, L17 7 to 17 9	GC3 from 28 September 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
6 October 2014 No.17 relevant districts	As well as further expansion to more postcodes, HMRC begin in-year finalisation of tax credit awards where existing tax credit claimants move over to or join the household of, someone claiming Universal Credit. The postcodes are: BB4, BB5, BB8, BB9 0, BB9 4 and BB9 5, BB9 7 to BB9 9, BB10, BB11, BB12 0, BB12 6, BB12 8, BB18 5, BB18 9, BL0 0, BL9 6 OL12 0, OL12 7 and OL12 8, OL13	GC3 from 6 October 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
13 October 2014 No.18 relevant districts	 The postcodes are: BL5 2 M29, M46 WA3 1 to WA3 3 WN4, WN7 	GC3 from 13 October 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
20 October 2014	The postcodes are:	GC3 from 20 October 2014 to 1 March 2015

[146.140 1140.144	T
No.19 relevant districts	 L4 6, L4 8 and L4 9, L11 M15, M16 SK10, SK11 6 to SK11 9 	GC6 from 2 March 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
27 October 2014 No.20 relevant districts	The postcodes are: • L4 5, L9, L12, L13, L16, L17 0, L17 5 and L17 6,	GC3 from 27 October 2014 to 1 March 2015
districts	L18 3 and L18 4, L18 6 to L18 9, L19, L24 0 to L24 3, L24 6 to L24 9, L25, L26, L27	GC6 from 2 March 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
3 November 2014 No.21 relevant	The postcodes are:	GC3 from 3 November 2014 to 1 March 2015
districts	FY5, FY6, FY7PR4 0	GC6 from 2 March 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
10 November 2014	The postcodes are:	GC3 from 10 November 2014
No.22 relevant districts	. NA12 NA12 NA14 NA10 O NA21	<u>to 1 March 2015</u>
districts	• M12, M13, M14, M19 0, M21	GC6 from 2 March 2015 to 5 April 2015
		GC8 from 6 April 2015 to present
17 November 2014	The postcodes are:	GC3 from 17 November 2014
No.23 relevant	1244 11245 1256	<u>to 1 March 2015</u>
districts	 L24 4 and L24 5, L35 6 M11, M18, M19 1 to M19 3, M20, M22 4 	GC6 from 2 March 2015 to 5
	 SK1, SK2, SK3, SK4, SK5, SK6, SK7, SK8, SK12, 	<u>April 2015</u>
	SK14 3, SK14 5	CC0 frame C April 2045 to
	 WA7,WA8 (WA8 0, WA8 2, WA8 3, WA8 6, WA8 7, WA8 8, WA8 9) (WA8 4 and WA85) 	GC8 from 6 April 2015 to present
		The postcodes in yellow became part of the digital full
		service from 27 July 2016. All gateway conditions are removed from that date and

		any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue became part of the digital full service from 5 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
24 November 2014 No.24 relevant districts	The postcodes are: BB1, BB2, BB3, BB6 7 and BB6 8, BB9 6, BB12 7, BB12 9 BL6 5 to BL6 7, BL7, BL8 4 L40 2 and L40 3 PR4 6, PR5 0, PR5 6, PR5 8,PR6, PR7, PR25 4 and PR25 5, PR26 7 to PR26 9	GC3 from 24 November 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present
26 November 2014 No.28 relevant district	Testing of the enhanced digital service begins in a very limited area. The Universal Credit (Digital Service) Amendment Regulations 2014 were introduced, with effect from 26 November 2014. They are limited to claimants who live in the digital trial area and who are referred to as a 'Digital service claimants'. The digital trial area for is confirmed as a part-postcode of Sutton, SM5 2. The trial runs for UC claims made during the period 26 November 2014 to 19 December 2014 and in respect of a period beginning on or after 26 November 2014.	
1 December 2014	The postcodes are:	GC3 from 1 December 2014 to 1 March 2015

No.25 relevant	• CH64, CH65, CH66	
districts	• CW6, CW7, Cw8, CW9	GC6 from 2 March 2015 to 5 April 2015
	 M1, M2, M3, M5, M6, M7 1 to M7 3, M27 4, M27 6, M50 	GC8 from 6 April 2015 to present
8 December 2014 No.26 relevant districts	 FY1, FY2, FY3, FY4, FY8 LA1, LA2 0, LA2 6, LA2 9, LA3, LA4, LA5 0, LA5 8, LA5 9, LA6 1, LA6 2, LA7, LA8, LA9, LA11, LA12, LA13, LA14, LA15, LA16, LA17, LA18, LA19, LA20, LA21 LA22, LA23 M44 PR3, PR4 1 to PR4 3 	GC3 from 8 December 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present The postcodes in yellow became part of the digital full service from 27 July 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
15 December 2014 No.27 relevant districts	 BB7 Ca1, CA2, CA3, CA4, CA5, CA6, CA7 (except CA7 1, CA7 2, CA7 3, CA7 4), CA8 0 and CA8 1, CA8 9, CA10 1 to CA10 3, CA11, CA12, CA13, CA14, CA15, CA16, CA17, CA18, CA19, CA20, CA21, CA22, CA23, CA24, CA25, CA26, CA27, CA28 	GC3 from 15 December 2014 to 1 March 2015 GC6 from 2 March 2015 to 5 April 2015 GC8 from 6 April 2015 to present The postcodes in yellow are due to become part of the digital full service from 2 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

		The postcodes in blue are due to become part of the digital full service from 9 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
28 January 2015 No. 28 Relevant district	Testing of the enhanced digital service resumes in Sutton SM5 2. The first part of the trial ran between 26 November 2014 and 19 December 2015. From 28 January 2015 no claims for legacy benefits (including tax credits) are possible in Sutton.	No gateway conditions exist for the digital test areas. See the main website for further information.
16 February 2015 No.29 relevant districts	The postcodes are: BB18 6 BD23, BD24 BS20, BS21, BS22, BS23, BS29, BS40 5, BS48, BS49 DL6 1, DL6 3, DL7 7, DL7 8, DL7 9, DL8 2 HG3 5, HG4 5 IV6, IV7, IV14, IV15, IV16, IV17, IV18, IV19, IV20, IV23, IV24, IV25, IV27, IV28, IV40, IV41, IV42, IV43, IV44, IV45, IV46, IV47, IV48, IV49, IV51, IV52, IV53, IV55, IV56 KW1, KW3, KW5, KW6, KW7, KW8, KW9, KW10, KW11, KW12, KW13, KW14 LA2 7, LA2 8, LA6 3 PH30, PH31, PH33 6, PH33 7, PH34, PH35, PH36, PH37, PH38, PH39, PH40, PH41, PH42, PH43, PH44, PH49, PH50 SN1, SN2, SN3, SN5 0, SN5 1, SN5 6, SN5 7, SN5 8, SN25 1, SN25 6, SN26, SN38, SN99 SW6, SW7 1, SW7 2, SW7 3 TS9 5, TS24, TS25 1, TS25 2, TS25 3, TS25 4, TS26 W12 2, W12 6, W12 7, W12 8, W12 9 YO1, YO7, YO10, YO17, YO18, YO19 4, YO19 5, YO23 1, YO24, YO26, YO30, YO31, YO32, YO60, YO61, YO62, YO90, YO91	Gateway conditions 7 to 5 April 2015 Gateway conditions 9 from 7 April 2015 to present The postcodes in yellow became part of the digital full service from 29 June 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue are due to become part of the digital full service from 12 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green are due to become part of the

digital full service from 23 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in red are due to become part of the digital full service from 30 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in grey are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in pink are due to become part of the digital full service from 14 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes are: 23 February 2015 Gateway conditions 7 to 5 No.30 relevant **April 2015** B49 6, B80, B95 6, B95 8, B97 4, B97 9, B98 0, districts B98 7, B98 8 Gateway conditions 9 from 7 CH6, CH7 1, CH7 2, CH7 3, CH7 6, CH7 9 April 2015 to present CV35 0, CV36, CV37 0, CV37 1, CV37 6, CV37 7, CV379 The postcodes in yellow are DE7 0, DE7 4, DE7 9 due to become part of the DN105, DN118, DN22 digital full service from 2 LE8 8, LE8 9, LE13, LE14 2, LE14 4, LE17 6 November 2016. All gateway NG10 2, NG10 4, NG10 9

www.revenuebenefits.org.uk © 2016

	 NN6 6, NN6 7, NN6 8, NN11 0, NN11 1, NN11 2, NN11 4, NN11 7, NN11 8, NN11 9 S80 1, S80 2, S80 9, S81 0, S81 7, S81 9, 	conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue are due to become part of the digital full service from 9 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in green are due to become part of the digital full service from 30 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in red are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in grey became part of the digital full service from 12 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
2 March 2015	The postcodes are:	Gateway conditions 7 to 5 April 2015

E1 0, E1 1, E1 2, E1 3, E1 4, E1 5, E1 7, E1 8, E3 No.31 relevant 4, E3 5, E3 9, E14 districts Gateway conditions 9 from 7 EC2N 2, EC2V 8, EC2Y 5, EC3A 1, EC3A 4, EC3A 5, April 2015 to present EC3M 2, EC3M 3, EC3M 8, EC3N 4, EC3R 6, EC3V 0, EC3V 1, EC3V 4, EC4M 5, EC4M 6, EC4M The postcodes in yellow 9, EC4R 2, EC4V 2 became part of the digital full EN5 1, EN5 2, EN5 5 service from 22 February HAO 2, HAO 3, HAO 4, HAS 0, HAS 4, HAS 9, HA9 2017. All gateway conditions MK40, MK41, MK42, MK43 7, MK44 1 are removed from that date N2 2, N2 8, N3, N12, N20 and any existing live service NW2 1, NW2 4, NW2 5, NW2 6, NW2 7, NW4, claimants will eventually be NW66, NW67, NW69, NW7, NW90, NW91, NW95, NW96, NW97, NW98, NW100, NW10 transferred into the digital 1, NW10 2, NW10 3, NW10 8, NW10 9, NW11 full service. S36 6, S36 7, S36 8, S36 9, S63 0, S63 8, S70, S71 1, S71 2, S71 3, S71 5, S72 0, S72 7, S72 8, The postcodes in yellow S73 3, S73 8, S73 9, S75 1, S75 2, S75 3, S75 6, became part of the digital full service from 29 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. 9 March 2015 The postcodes are: Gateway conditions 7 to 5 No.32 relevant April 2015 EH1, EH2, EH3, EH4, EH5, EH6, EH7, EH8, EH9, districts EH10 4, EH10 5, EH10 6, EH10 9, EH11, EH12, Gateway conditions 9 from 7 EH13, EH14, EH15, EH165, EH166, EH177 April 2015 to present G60, G65 5, G67 1, G67 2, G67 4, G67 9, G81 1, G81 2, G81 3, G81 4, G81 6, G82 1, G82 2, G82 3, G82 4, G82 9, G83 0, G83 3 ML1, ML2 0, ML2 7, ML2 8, ML4, ML5, ML6 0, ML6 6, ML6 8, ML6 9, ML7 4, 16 March 2015 The postcodes are: Gateway conditions 7 to 5 No.33 relevant **April 2015** BA2 7, BA2 8, BA3 4, BA3 5, BA4, BA5, BA6, districts BA11, BA12, BA13, BA14, BA15, BA16 Gateway conditions 9 from 7 BS24, BS25 (except 9), BS25 9, BS26, BS27, BS28, April 2015 to present **BS396** CH4 0, CH4 9 The postcodes in yellow CM11 2, CM12, CM13 1, CM13 2, CM14 4, CM14 became part of the digital full 9, CM15 8, CM15 9 service from 25 May 2016. All CO1, CO2, CO3, CO4 0, CO4 3, CO4 5, CO5 7, gateway conditions are removed from that date and LL11 0, LL11 1, LL11 2, LL11 4, LL11 5, LL11 6, any existing live service LL12, LL13, LL14 1, LL14 2, LL14 3, LL14 4, LL14 6 claimants will eventually be

	 ME9, ME10, ME11, ME12, ME13 7, ME13 8, 	transferred into the digital
	ME13 9, ME14, ME15, ME16 8, ME17 1, ME17 3, ME17 4, ME18 6 • RM15 5, RM15 6, RM15 9, RM16, RM17, RM18,	full service. The postcodes in blue
	 RM19, RM20 SN4, SN5 3, SN5 4, SN5 5, SN8 1, SN8 3, SN8 4, SN8 9, SN9, SN10, SN11, SN12, SN13, SN14 0, SN14 6, SN15, SN16, SN25 2, SN25 3, SN25 4, SN25 5 SO14, SO15, SO16 2, SO16 4, SO16 5, SO16 6, SO17, SO18 1, SO18 4, SO18 6, SO18 9, SO19 1, SO19 2, SO19 4, SO19 5, SO19 7, SO19 8, SO19 9 SP1, SP2, SP3, SP4 5, SP4 6, SP4 7, SP4 8, SP4 9, SP5 3, SP5 4 	became part of the digital full service from 27 July 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
	 SS12, SS13, SS14, SS15, SS16, SS17 TA6, TA7 8, TA7 9, TA8, TA9, TN12 0 	The postcodes in green are due to become part of the digital full service from 30 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in red are due to become part of the digital full service from 14 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
		The postcodes in grey became part of the digital full service from 22 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
18 March 2015 No.50 relevant districts	Extension of digital trial (Sutton, No 50 relevant districts SM6 7 and SM6 8)	No gateway conditions exist for the digital test areas. See the main website for further information.

Gateway conditions 7 to 5 23 March 2015 The postcodes are: No.34 relevant April 2015 B77 2, B77 3, B77 4, B78 3, B79 7, B79 8, B79 9 districts Gateway conditions 9 from 7 **DE137** April 2015 to present DY1, DY2, DY3 2, DY3 3, DY5 1 HR1, HR2, HR4, HR6, HR9 5, HR9 6 The postcodes in yellow IP18, IP19 1, IP19 8, IP19 9 became part of the digital full LE9 8, LE10, LE16 7, LE16 9 service from 25 May 2016. All NG31, NG32 1, NG32 2, NG33 gateway conditions are NN17 1, NN17 2, NN17 4, NN18 0, NN18 9 removed from that date and NR32, NR33, NR34 4, NR34 7, NR34 8, NR34 9 any existing live service PE6 6, PE10 1, PE10 9 S40 1, S40 2, S40 4, S40 9, S41 7, S41 8, S43 1, claimants will eventually be S43 2, S49 1 transferred into the digital SY7 0, SY8 1, SY8 2, SY8 3 full service. WS7 0, WS7 1, WS7 2, WS7 3, WS7 9, WS13, **WS14** The postcodes in green became part of the digital full service from 1 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in red became part of the digital full service from 8 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. 13 April 2015 The postcodes are: Gateway condition 9 No.35 relevant B1, B2, B3, B4, B5, B6, B7, B8, B9, B10, B11, districts B12, B13, B146, B147, B15, B166, B168, B16 9, B17, B185, B186, B187, B189, B19, B20, B21 0, B21 1, B21 9, B23, B24, B25, B26 2, B28 0, B28 1, B28 8, B29, B30, B31 1, B31 2, B31 3, B31 9, B32 1, B32 2, B32 3, B33, B34, B35, B42 2, B42 9, B44, B45 5, B62 2, B62 9, B63, B74 4, B75 7, B76 1, B76 2

www.revenuebenefits.org.uk © 2016

- CB8 1, CB9 0, CB9 1, CB9 8, CB9 9
- CO4 9, CO7 0, CO7 5, CO7 8, CO11 2, CO12,
 CO13, CO14, CO15, CO16
- DY5 2, DY5 3, DY5 4, DY6 7, DY6 8, DY6 9, DY8 1,
 DY8 3, DY8 4, DY8 5, DY8 9, DY9 7, DY9 8
- IP11, IP12, IP13 0, IP13 6, IP13 9, IP15, IP16,
 IP17, IP24, IP25, IP27 0, IP28 6, IP28 7, IP29 5,
 IP31 1, IP32, IP33
- ME13 0, ME17 2
- NP4, NP44, NR19, NR20 4
- PE20 1, PE20 2, PE21, PE22 9, PE37
- SA10 6, SA10 7, SA10 8, SA11 1, SA11 2, SA11 3, SA11 4, SA11 9, SA12, SA13
- SS0, SS1, SS2 4, SS9 0, SS9 1
- TN23, TN24, TN25 4, TN26 1, TN26 3, TN27 0, TN30

20 April 2015

No.36 relevant districts

The postcodes are:

- BA9, BA10, BA20, BA21 3, BA21 4, BA22 7, BA22
 8
- CW2 5, CW3 9
- DE13 0, DE13 8, DE14
- OX1, OX2 0, OX2 6, OX2 7, OX2 9, OX3 0, OX3 3, OX3 7, OX3 8, OX4, OX7 3, OX9 0, OX9 2, OX9 7, OX10, OX11, OX12 0, OX12 2, OX12 7, OX13, OX14, OX18 1, OX18 2, OX18 3, OX18 9, OX28, OX29 0, OX29 5, OX29 6, OX29 7, OX29 8, OX29 9, OX44, OX49
- SN6 7, SN6 8, SN7
- ST5 2, ST5 3, ST5 5, ST5 6, ST5 7, ST5 8, ST5 9, ST7 1, ST7 2, ST7 8, ST14 7, ST14 9
- SY1, SY2, SY3, SY4 1, SY4 2, SY4 3, SY4 5, SY5 6, SY5 7, SY5 8, SY6, SY10 1, SY10 8, SY11, SY12, SY13, SY14
- TA1, TA2, TA3 5, TA3 6, TA4 1, TA4 3, TA4 4, TA5, TA7 0, TA10 (Except TA10 0, TA10 1, TA10 9), TA11, TA12, TA13, TA14, TA15, TA16, TA17, TA18 7, TA18 9, TA19, TA20 1, TA20 2, TA20 9, TA21 1, TA21 8, TA23, TA24
- TF9 1, TF9 3, TF12,
- TN31 6, TN31 9, TN32, TN33 0, TN34, TN35, TN36, TN37, TN38, TN39 3, TN40
- WV16

Gateway condition 9

The postcodes in yellow became part of the digital full service from 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in blue are due to become part of the digital full service from 12 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in green are due to become part of the digital full service from 26 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

www.revenuebenefits.org.uk © 2016

The postcodes in red are due to become part of the digital full service from 14
December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in grey became part of the digital full service from 1 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in pink became part of the digital full service from 19 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

27 April 2015No.37 relevant districts

The postcodes are:

- DG1, DG2, DG3, DG4, DG5, DG6, DG7, DG8 0,
 DG8 1, DG8 7, DG8 8, DG8 9, DG9, DG10, DG11,
 DG12, DG13, DG14
- EH10 7, EH16 4, EH17 8, EH18, EH19, EH20,
 EH21, EH22, EH23, EH24, EH25, EH26, EH31,
 EH32, EH33, EH34, EH35, EH36, EH37, EH38,
 EH39, EH40, EH41, EH42, EH43, EH44, EH45
- HD6 1, HD6 2, HD6 4, HD6 9
- HX1, HX2, HX3 0, HX3 5, HX3 7, HX3 8, HX3 9, HX4 8, HX4 9, HX5, HX6, HX7
- KA11, KA12, KA13 6, KA13 9, KA14, KA15, KA20, KA21, KA22, KA23, KA24, KA25, KA27, KA28, KA29, KA30
- NE1, NE2, NE3 1, NE3 2, NE3 3, NE3 4, NE4,
 NE5 (NE5 1, NE5 2) (except NE5 3 and NE5 4), NE5

Gateway condition 9

NOTE: The postcodes highlighted in yellow became Digital area postcodes from 27 January 2016. Gateway conditions will not apply from that date.

The postcodes highlighted in green became digital area postcodes from 23 March 2016.

The postcodes in blue became part of the digital full service from 25 May 2016. All

www.revenuebenefits.org.uk © 2016

<mark>3, NE5 4</mark>, NE5 5 , NE5 9 <mark>NE6 1, NE6 2, NE6 5</mark>, NE13 8, NE13 9, NE15 6, NE15 7

- OL14 5, OL14 6, OL14 9
- PA17
- SW11 2, SW15 2, SW15 4, SW15 9, SW17 6, SW17 7, SW18 1, SW18 2, SW18 3, SW18 9
- TD1, TD2, TD3, TD4, TD5, TD6, TD7, TD8, TD9
 1, TD9 7, TD9 8, TD9 9, TD10, TD11, TD13, TD14
- TW3 1, TW3 4, TW4 6, TW4 7, TW5 0, TW7 4,
 TW7 5, TW7 6, TW7 9, TW8 0, TW8 1, TW8 8,
 TW13 4, TW13 5, TW13 7, TW13 9, TW14 0,
 TW14 9

gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in red became part of the digital full service from 8 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in grey became part of the digital full service from 15 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in pink became part of the digital full service from 22 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

4 May 2015No.38 relevant districts

The postcodes are:

- CF81, CF83 2, CF83 3, CF83 4, CF83 8, CF83 9
- GL7 1, GL7 2, GL7 3, GL7 4, GL7 5, GL7 7, GL7 9, GL8 0, GL14, GL15, GL16, GL17
- HR9 7
- LL24, LL25, LL26, LL27, LL28, LL29, LL30, LL31, LL32, LL34
- NP11 3, NP11 4, NP11 6, NP11 7, NP12 0, NP12
 1, NP12 2, NP12 3, NP24

Gateway condition 9

The postcodes in yellow are due to become part of the digital full service from 14 December 2016. All gateway conditions are removed from that date and any existing live service claimants will

www.revenuebenefits.org.uk © 2016

	 OX2 8, OX3 9, OX5 1, OX5 3, OX5 9, OX7 4, OX7 5, OX7 6, OX7 7, OX7 9, OX15, OX16, OX18 4, OX20, OX25, OX26, OX27 8, OX29 4, OX33 1, SN6 6 SO18 2, SO18 3, SO18 5, SO19 0, SO19 6, SO30 0, SO30 3, SO30 4, SO30 9, SO50 0, SO50 4, SO50 5, SO50 8, SO53 1, SO53 2 	eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 22 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
11 May 2015 No.39 relevant districts	The postcodes are: • DL6 2, DL7 0, DL8 1, DL8 3, DL8 4, DL8 5, DL9, DL10, DL11 6 • HG4 4, HS1, HS2, HS3, HS4, HS5, HS6, HS7, HS8, HS9 • KW15, KW16, KW17 • LA10 5 • ZE1, ZE2, ZE3	The postcodes in yellow became part of the digital full service from 29 June 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue are due to become part of the digital full service from 12 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
18 May 2015 No.40 relevant districts	 AL1, AL2 3, AL3 4, AL3 5, AL3 6, AL5 1, AL5 2, AL5 4, AL5 5 B14 4, B26 1, B26 3, B27, B28 9, B36, B37, B46 1, B46 2, B90 2, B90 3, B90 4, B90 8, B90 9, B91, B92, B93 3, B93 9 DA11 0, DA11 7, DA12 E4 6, E4 8, E4 9, E10, E11 4, E11 9, E17 EX23 0, EX23 8 PL22, PL23, PL24, PL25, PL26, PL34, PL35 SS7, SS8, SS9 2, SS9 3, SS9 4 TR14, TR15, TR16 	Gateway condition 9

25 May 2015 No.41 relevant districts	 AB41 8, AB42, AB43, AB44, AB45 1, AB45 3, AB53 4, AB53 5, AB53 6 EH51 FK1 1, FK1 3, FK1 4, FK1 5, FK1 9, FK2, FK3, FK4, FK5, FK6, FK7, FK8, FK9, FK10 1, FK10 2, FK11, FK12, FK13, FK15 5, FK16, FK17, FK18 G63 9, G67 3, G68 0, G83 9 	Gateway condition 9
1 June 2015 No.42 relevant districts	 BN7, BN8 5, BN8 6, BN9, BN10, BN20, BN21, BN22, BN23, BN24, BN25, BN26, BN27 CV7 9, CV10 8, CV11, CV12 2, CV12 8, CV12 9 GL5, GL6, GL7 6, GL8 8, GL10, GL11, GL12 7, GL20 5, GL50, GL51, GL52, GL53, GL54, GL55, GL56 LE11, LE12 7, LE12 8 NN14 2, NN14 6, NN15, NN16 0, NN16 8, NN16 9, NN18 8 SK11 0, SK13, SK17 6, SK17 7, SK22, SK23 ST7 3, ST8 6, ST8 9 SY4 4 TF1, TF2, TF3, TF4, TF5, TF6, TF7, TF8, TF9 2, TF9 4, TF10 7, TF11 9, TF13 6 TN21, TN22, TN33 3, TN33 9, TN39 4, TN39 5 	Gateway condition 9 The postcodes in yellow are due to become part of the digital full service from 14 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 1 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
8 June 2015 No.43 relevant districts	The postcodes are: • G1, G2, G3, G4, G5, G11, G12, G13, G14, G15, G20, G21, G22, G23, G31, G32, G33, G34, G40, G41, G42, G43, G44 5, G44 9, G45, G51 1, G51 2, G51 3, G51 9, G52 1, G53 5, G53 6, G53 9, G69 0, G69 1, G69 6, G69 7, G69 8	Gateway condition 9
10 June 2015 No.51 relevant districts	Extension of digital trial Croydon and Sutton – CRO 4 and SM6 9	No gateway conditions exist for the digital test areas. See the main website for further information.
15 June 2015	The postcodes are:	Gateway condition 9

No.44 relevant The postcodes in yellow NE8, NE9 6, NE10 0, NE10 9, NE11, NE15 8, districts NE15 9, NE16 3, NE16 4, NE21, NE39 2, NE39 9, became part of the digital full **NE40** service from 15 March 2017. PL27, PL28, PL29, PL30, PL31, PL32, PL33 All gateway conditions are TR1, TR2, TR3 6, TR4, TR5, TR6, TR17, TR18, removed from that date and TR19, TR20, TR21, TR22, TR23, TR24, TR25, any existing live service TR26, TR27 claimants will eventually be transferred into the digital full service. 22 June 2015 The postcodes are: Gateway condition 9 No.45 relevant B74 2, B74 3, districts EN7 6, EN8 0, EN8 1 G51 4, G52 2, G52 3, G52 4, G52 9 NG5 0, NG5 7, NG15 0, NG17 0, NG17 1, NG17 2, NG173, NG175, NG176, NG177, NG178, NG179 NP10, NP18, NP19, NP20 PA1, PA2 0, PA2 6, PA2 7, PA2 9, PA3, PA4, PA5, PA6, PA7, PA8, PA9, PA10, PA12 WS1 1, WS1 2, WS1 3, WS1 9, WS2, WS3 1, WS3 2, WS3 3, WS3 4, WS4, WS5 3, WS7 4, WS8 6, WS9 29 June 2015 The postcodes are: Gateway condition 9 No.46 relevant BA7, BA8 The postcodes in pink districts BD19 became part of the digital full BH1, BH2, BH4, BH5, BH6, BH7, BH8, BH9, service from 19 April 2017. BH10, BH11, BH12, BH13, BH14, BH15, BH16, All gateway conditions are BH17, BH18, BH19, BH20, BH21 1, BH21 2, removed from that date and BH21 3, BH21 4, BH21 5, BH21 7, BH21 8, BH21 any existing live service 9, BH22, BH23 1, BH23 2, BH23 3, BH23 4, BH23 claimants will eventually be 6, BH239 transferred into the digital CF31, CF32 7, CF32 8, CF32 9, CF33, CF34, CF36 full service DN9 1, DN9 2, DN15, DN16, DN17 1, DN17 2, DN174, DN18, DN19, DN31, DN32, DN33, DN34, DN35, DN364, DN377, DN379, DN396, DN40, DN417 DT10 1, DT11 GL1, GL2, GL3, GL4, GL18 HD1, HD2, HD3, HD4, HD5, HD6 3, HD7, HD8, HD9 HX4 0 SP7 0, SP7 7, SP7 8, SP7 9, SP8 4, SP8 5, SP8 9 WF12 9, WF13, WF14, WF15, WF16, WF17 1, WF17 5, WF17 6, WF17 7, WF17 8, WF17 9

www.revenuebenefits.org.uk © 2016

6 July 2015 No.47 relevant districts	 OX12 8, OX12 9 RG14 1, RG14 2, RG14 3, RG14 5, RG14 6, RG14 7, RG17, RG18, RG19 3, RG19 4, RG20 6, RG20 7, RG20 8 SN8 2 	Gateway condition 9
13 July 2015 No.48 relevant districts	The postcodes are: • CH7 4, CH7 5, CH8 (CH8 8) • EN1, EN2 0, EN2 6, EN2 7, EN2 9, EN3, EN4 8, EN4 9, EN7 5, EN8 7, EN8 8 • HA0 1 • IG11 1, IG11 7 • LL11 3, LL14 5, LL15, LL16, LL17, LL18, LL19, LL20, LL21 1, LL21 9, LL22 • N9, N11 1, N11 3, N11 9, N13 4, N13 5, N13 9, N14, N18 1, N18 2, N18 9, N21 • NW10 4, NW10 6, NW10 7 • PL13, PL14, PL15 0, PL15 7, PL15 8, PL17 • RM6 6, RM8 2, RM8 3, RM9 4, RM9 5, RM10 • TR3 7, TR7, TR8, TR9, TR10, TR11, TR12, TR13 • TW8 9 • UB1, UB2 4, UB2 5, UB5 5, UB5 9, UB6 7, UB6 8, UB6 9 • W3, W4, W5, W7, W12 0, W13	The postcodes in yellow became part of the digital full service from 27 January 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue are due to become part of the digital full service from 23 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 12 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
20 July 2015 No.49 relevant districts	The postcodes are: • SA1, SA2, SA3, SA4 3, SA4 4, SA4 5, SA4 6, SA4 8, SA4 9, SA5, SA6, SA7, SA8	Gateway condition 9
21 September 2015	The postcodes are:	Gateway condition 9

No.53 relevant districts

- AL2 1, AL2 2, AL3 7
- B72, B73
- BN5, BN6, BN8 4
- CF46, CF47, CF48 1, CF48 3, CF48 4, CF82
- CO77, CO79
- CW123
- DG165
- DH1, DH2, DH3 2, DH3 3, DH3 4, DH6, DH7,
 DH8 0, DH8 1, DH8 5, DH8 6, DH8 7, DH8 8, DH9
- DL4 1, DL5 4, DL5 5, DL5 7, DL11 7, DL12 0, DL12 9, DL13, DL14, DL15, DL16, DL17
- DN20 0, DN20 2
- DY6 6

E1W

- EN4 0, EN5 3, EN5 4
- HP1, HP2, HP3 9
- L10 9
- LL58, LL60, LL61, LL62, LL63, LL64, LL65, LL66, LL67, LL68, LL69, LL70, LL71, LL72, LL73, LL74, LL75, LL76, LL77 7, LL77 8, LL78
- MK43 6
- ML6 7
- N18 3
- NE9 5, NE16 5, NE16 6, NE39 1
- NP7 0, NP7 1, NP7 5, NP7 6, NP7 8, NP7 9, NP12
 4, NP15, NP16, NP25, NP26
- NR16 2, NR35 1
- OL14 7, OL14 8, OL15 9
- PA80
- RG1 1, RG1 2, RG1 4, RG1 5, RG1 6, RG1 7, RG1 8, RG1 9, RG2 0, RG2 7, RG4 5, RG4 7, RG4 8, RG4 9, RG7 5, RG7 6, RG8, RG9 1, RG9 4, RG9 5, RG9 9, RG30, RG31,
- RH10 1, RH10 4, RH10 5, RH10 6, RH10 7, RH10
 8, RH10 9
- RH11, RH12 1, RH12 2, RH12 5, RH13, RH14 9,
 RH15, RH16, RH17, RH18, RH19 1, RH19 4,
 RH20 2, RH20 3, RH20 4, RH20 9
- SK148
- SO16 0, SO16 3, SO16 7, SO16 8, SO16 9, SO20, SO21 1, SO21 2, SO22, SO23, SO30 2, SO32 1, SO32 2, SO50 6, SO50 7, SO50 9, SO51 0, SO51 1, SO51 5, SO51 7, SO51 8, SO51 9, SO52, SO53 3, SO53 4, SO53 5
- SP4 0, SP5 1, SP9, SP10, SP11 7, SP11 8, SP11 9
- SR7 1, SR7 7, SR7 8, SR8
- SS3 8
- SY7 9
- TD9 0
- TN6, TN7, TN129
- TS21 4, TS27 (except TS27 3), TS28
- WD6, WD7

The postcodes in yellow became part of the digital full service from 29 June 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in blue are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in yellow became part of the digital full service from 22 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in red became part of the digital full service from 29 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

www.revenuebenefits.org.uk © 2016

WV15 5 28 September 2015 The postcodes are: Gateway condition 9 No.54 relevant AL4 0, AL4 9, AL7, AL8, AL9 5, AL9 7, AL10 districts The postcodes in green CM0, CM1 1, CM1 2, CM1 3, CM1 6, CM1 7, became part of the digital full CM1 9, CM2, CM3 5, CM3 6, CM3 7, CM3 8, service from 1 February CM4, CM94, CM95, CM98, CM111 2017. All gateway conditions CO5 0, CO6 3, CO6 4, CO6 5, CO7 6, CO10 0, are removed from that date CO10 1, CO10 2, CO10 3, CO10 5, CO10 9, CO11 and any existing live service claimants will eventually be DN1, DN2, DN3, DN4, DN5, DN6 8, DN7, DN8 5, transferred into the digital DN9 3, DN10 6, DN11 0, DN12 1, DN12 3, DN12 full service. 4, EN2 8, EN6 GU47 0, GU47 9 IP13 7, IP13 8, IP14, IP19 0, IP29 4, IP30, IP31 2, LE12 9, LE67, LE94 NG10 3 NN6 9, NN8 2, NN8 3, NN8 4, NN8 5, NN8 6, NN8 9 NR11 8, NR12 0, NR12 9, NR21 0, NR21 7, NR21 8, NR24, NR25, NR26, NR27, NR28 RG1 3, RG2 6, RG2 8, RG2 9, RG4 6, RG5, RG6, RG9 2, RG10, RG12, RG40, RG41, RG42, RG45 SL1 1, SL1 2, SL1 3, SL1 4, SL1 5, SL1 6, SL1 7, SL1 9, SL2 1, SL2 2, SL2 5, SL3, SL4 1, SL4 3, SL4 4, SL4 5, SL4 6, SL5 8, SL6 1, SL6 2, SL6 3, SL6 4, SL6 5, SL6 6, SL6 7, SL6 8, SL6 9, **5 October 2015** The postcodes are: Gateway condition 9 No.55 relevant B93 0, B93 8, B94, B95 5 The postcodes in yellow districts CB9 7, CB11 became part of the digital full CM1 4, CM3 1, CM3 2, CM3 3, CM3 4, CM6, service from 25 May 2016. All CM7, CM8, CM96, CM24, CM77 gateway conditions are CO5 9, CO6 1, CO6 2, CO8, CO9, CO10 7, CO10 8 removed from that date and CV8 1, CV8 2, CV23 (except CV23 9), CV23 9 any existing live service CV31, CV32, CV33, CV34, CV35 8, CV35 9, CV47 claimants will eventually be transferred into the digital G44 4, G71, G72, G73, G74, G75 full service. HA1, HA2, HA3, HA5 5, HA7, HA8 5, HA8 6, HA8 7, HA8 8 The postcodes in blue are LE15, LE168 ML2 9, ML3, ML8, ML9, ML10, ML11, ML12 due to become part of the NG147, NG159, NG174, NG18, NG190, NG19 digital full service from 7 6, NG19 9, NG20 0, NG21, NG22, NG23 6, December 2016. All gateway NG24, NG25, NG70 conditions are removed from NN8 1, NN9, NN10, NN14 1, NN14 3, NN14 4, that date and any existing NN16 6, NN17 3, NN17 5, NN29, NW9 9 live service claimants will

www.revenuebenefits.org.uk © 2016

UB5 4, UB6 0

	• WR1, WR4 9	eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 1 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
12 October 2015 No.56 relevant districts	The postcodes are: • B49 5, B50, B96 • BN11, BN12, BN13, BN14, BN15, BN16, BN17, BN18, BN43, BN44 • CT7 9, CT8, CT9, CT10, CT11, CT12 • CV37 8 • DA13 0 • DG8 6 • DY10 1, DY10 2, DY10 4, DY11 6, DY11 7, DY12 1, DY12 3, DY13 8, DY13 9, DY14 0 • GL20 7, GL20 8 • GU28, GU29 • KA6 5, KA7, KA8, KA9, KA10, KA19 8, KA26 • ME1, ME2, ME3, ME4, ME5, ME6, ME7, ME8, ME16 0, ME16 9, ME18 5, ME19, ME20 • PA11, PA13, PA14, PA15 (except PA151, PA15 2, PA15 3, PA15 4), PA16, PA18, PA19 • PO10 8, PO18, PO19, PO20, PO21, PO22 • RH20 1 • TN1, TN2, TN3, TN4, TN5, TN9, TN10, TN11, TN12 5, TN12 6, TN12 7, TN12 8, TN13, TN14 5, TN14 6, TN15 0, TN15 8, TN15 9, TN17, TN18, TN19, TN20, TN27 8, TN27 9 • WR3, WR4 0, WR5 1, WR7, WR9 0, WR9 8, WR9 9, WR10, WR11, WR12,	The postcodes in yellow are due to become part of the digital full service from 23 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in blue are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green are due to become part of the digital full service from 14 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service from that date and any existing live service claimants will eventually be transferred into the digital full service.
19 October 2015 No.57 relevant districts	The postcodes are: • BA21 5, BA22 9	Gateway condition 9

	DT1, DT2, DT3, DT4, DT5, DT6, DT8, DT9, DT10 2 TA188, TA204,	The postcodes in yellow are due to become part of the digital full service from 26 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 19 April 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service
26 October 2015 No.58 relevant districts	 B14 5, B31 4, B31 5, B32 4, B38, B45 0, B45 8, B45 9, B46 3, B47, B48, B60, B61, B62 0, B75 5, B75 6, B76 0, B76 9, B77 1, B77 5, B78 1, B78 2, B79 0, B90 1, B97 5, B97 6, B98 9 CV9, CV10 0, CV10 7, CV10 9, CV12 0, CV13 6 DE5, DE7 6, DE7 8, DE11, DE12, DE13 9, DE15, DE55 1, DE56 0, DE56 1, DE56 4, DE56 9, DE75 DY9 0, DY9 9, DY12 2, DY13 0, DY14 8, DY14 9 GL19, GL20 6 HR3, HR5, HR7, HR8 LD1, LD2, LD3, LD4, LD5, LD6, LD7, LD8 LE65 LL21 0, LL23, LL33, LL35, LL36, LL37, LL38, LL39, LL40, LL41, LL42, LL43, LL44, LL45, LL46, LL47, LL48, LL49, LL51, LL52, LL53, LL54, LL55, LL56, LL57, LL59, LL77 9 NP7 7, NP8, NP11 5, NP13, NP22, NP23 SA4 0, SA9, SA10 9, SA14, SA15, SA16, SA17, SA18, SA19, SA20, SA31, SA32, SA33 ST5 4, ST14 8, ST15, ST16, ST17 4, ST17 9, ST18 0, ST20, ST21 SY5 0, SY5 9, SY7 8, SY8 4, SY9, SY10 0, SY10 7, SY10 9, SY15, SY16, SY17, SY18, SY19, SY20 9, SY21, SY22 WR2, WR5 2, WR5 3, WR6, WR8, WR9 7, WR13, WR14, WR15, 	Gateway condition 9
2 November 2015	The postcodes are:	Gateway condition 9

BS1, BS2, BS3, BS4, BS5 7, BS5 8, BS6, BS7 8, No.59 relevant BS8, BS9 1, BS13, BS14, BS40 6, BS40 7, BS40 8, districts BS409, BS41 DD1, DD2 1, DD2 2, DD2 3, DD2 4, DD3 6, DD3 7, DD3 8, DD3 9, DD4 6, DD4 7, DD4 8, DD4 9, DD5 1, DD5 2 **DE75** DH3 1, DH4, DH5 **DN365** HA4, HA5 1, HA5 2, HA5 3, HA6 1 KT1, KT2, KT3 3, KT3 5, KT5, KT6 7, KT9 2 LN11, LN12, LN13 NE9 7, NE37 1, NE37 2, NE37 9, NE38 NG9 1, NG9 3, NG9 4, NG9 5, NG9 6, NG9 7, NG9 8, NG9 9, NG10 1, NG10 5, NG16 1, NG16 2, NG163, NG164, NG165 PE6 8, PE10 0, PE11, PE12 2, PE12 6, PE12 7, PE12 8, PE12 9, PE22 0, PE22 7, PE22 8, PE23, PE24, PE25 SR1, SR2, SR3, SR4, SR5 2, SR5 3, SR5 4, SR5 5, SR5 9, SR7 0, SR7 9 SW13, SW14, SW15 1, SW15 3, SW15 5, SW15 6 TW1, TW2, TW9, TW10, TW11, TW12 1, TW12 UB3, UB4, UB5 6, UB7, UB8, UB9 4, UB9 5, UB10, UB11 4 November 2015 Expansion of digital trial (Croydon and Sutton) CRO 2 No gateway conditions exist No.52 relevant and SE15 for the digital test areas. districts See the main website for further information 9 November 2015 The postcodes are: Gateway condition 9 No.60 relevant districts DN60, DN69 The postcodes in yellow are DT7 due to become part of the EC1A, EC1M 4, EC1M 5, EC1M 6, EC1M 7, EC1R digital full service from 12 0, EC1R 1, EC1R 3, EC1V 0, EC1V 2, EC1V 3, October 2016. All gateway EC1V 4, EC1V 7, EC1V 8, EC1Y, EC2A 1, EC2M 3, conditions are removed from EC2M 4, EC2M 5, EC2M 6, EC2M 7, EC2N 1, that date and any existing EC2N 3, EC2N 4, EC2R, EC2V 5, EC2V 6, EC2V 7, live service claimants will EC2Y 8, EC2Y 9, EC3A 2, EC3A 3, EC3A 6, EC3A 7, eventually be transferred EC3A 8, EC3M 1, EC3M 4, EC3M 5, EC3M 6, into the digital full service. EC3M 7, EC3N 1, EC3N 2, EC3N 3, EC3R 5, EC3R 7, EC3R 8, EC3V 3, EC3V 9, EC4A, EC4M 7, EC4M The postcodes in blue are 8, EC4N, EC4R 0, EC4R 1, EC4R 3, EC4R 9, EC4V 3, EC4V 4, EC4V 5, EC4V 6, EC4Y due to become part of the EX1, EX2, EX3, EX4, EX5, EX6, EX7, EX8, EX9, digital full service from 26 EX10, EX11, EX12, EX13, EX14, EX15, EX16, October 2016. All gateway EX17, EX18, EX19, EX20, EX21, EX22, EX23 9, conditions are removed from

www.revenuebenefits.org.uk © 2016

EX24, EX31, EX32, EX33, EX34, EX35, EX36, EX37, EX38, EX39

- IP20, IP21, IP22, IP23
- LS24 0, LS25 6
- N1 1, N1 2, N1 8, N5 1, N7 6, N7 7, N7 8, N19 3, N19 4
- NR15 2, NR20 3, NR34 0, NR35 2
- NW8 8, NW8 9, NW10 5
- PL15 9
- SA34, SA35, SA36, SA37, SA38, SA39, SA40, SA41, SA42, SA43, SA44, SA45, SA46, SA47, SA48, SA61, SA62, SA63, SA64, SA65, SA66, SA67, SA68, SA69, SA70, SA71, SA72, SA73
- SW1A, SW1E, SW1H, SW1P, SW1V, SW1W, SW1X, SW1Y, SW5, SW7 4, SW7 5, SW10
- SY20 8, SY23, SY24, SY25
- TA3 7, TA4 2, TA20 3, TA21 0, TA21 9, TA22,
- TQ6, TQ7, TQ8, TQ9, TQ10, TQ11, TQ12 1,
 TQ12 2, TQ12 3, TQ12 5, TQ12 6, TQ13, TQ14,
- W1A, W1B, W1C, W1D, W1F, W1G, W1H, W1J, W1K, W1S, W1T 3, W1U, W1W, W2, W8, W9 2 W10, W11
- WC2E, WC2H 7, WC2N, WC2R
- YO8 3, YO8 4, YO8 5, YO8 8, YO8 9, YO11, YO12,
 YO13, YO14, YO19 6, YO21, YO22, YO23 2, YO23
 3, YO23 7,

that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in green are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in red became part of the digital full service from 1 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in grey became part of the digital full service from 29 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

16 November 2015 No.61 relevant districts

The postcodes are:

- AB10, AB11, AB12, AB13, AB14, AB15, AB16, AB21, AB22, AB23, AB24, AB25, AB31, AB32, AB33, AB34, AB35, AB36, AB37, AB38, AB39, AB416, AB417, AB419, AB452, AB51, AB52, AB538, AB54, AB55, AB56
- B16 0, B18 4, B21 8, B42 1, B43, B62 8, B64, B65, B66, B67, B68, B69, B70, B71
- DY4
- EH27, EH28, EH29, EH30, EH47, EH48, EH49, EH52, EH53, EH54, EH55
- FK1 2

Gateway condition 9

www.revenuebenefits.org.uk © 2016

- HP4 2, HP4 3, HP5, HP6, HP7, HP8, HP9, HP10, HP11, HP12, HP13, HP14, HP15, HP16, HP17, HP18, HP19, HP20, HP21, HP22, HP23, HP27
- IP1, IP2, IP3, IP4, IP5, IP6, IP7, IP8, IP9, IP10, IP98
- IV30, IV31, IV32, IV36
- MK1, MK2, MK3, MK4, MK5, MK6, MK7, MK8, MK9, MK10, MK11, MK12, MK13, MK14, MK15, MK16 0, MK16 6, MK16 9, MK17 0, MK18, MK43 8, MK46, ML7 5
- OX5 2, OX9 3, OX27 0, OX27 9, OX39
- RG9 3, RG9 6
- SL0, SL1 8, SL2 3, SL2 4, SL6 0, SL7, SL8, SL9 1, SL9 7, SL9 8, SL9 9
- WS5 4, WS10 0,

23 November 2015

No.62 relevant districts

The postcodes are:

- DE4, DE6 5, DE45, DE55 2, DE55 3, DE55 4,
 DE55 5, DE55 6, DE55 7, DE56 2
- DL1, DL2 2, DL2 3, DL3, DL4 2, DL5 6, DL8 9, DL12 8
- HA5 4, HA6 2, HA6 3
- HP3 0, HP3 8
- MK16 8, MK19
- NE6 3, NE6 4, NE7, NE12, NE25 8, NE26 1, NE26 2, NE26 3, NE28, NE29, NE30
- NG16 6, NG19 7, NG19 8, NG20 8, NG20 9
- NN1, NN2, NN3, NN4, NN5, NN6 0, NN7 (Except NN7 4), NN11 3, NN11 6, NN12, NN13
- OX17, OX27 7
- S18, S21 1, S21 2, S21 3, S40 3, S41 0, S41 9, S42, S43 3, S43 4, S44, S45, S80 4
- SK17 0, SK17 8, SK17 9
- SL9 0
- ST14 5
- UB9 6
- WD3, WD4, WD5, WD17, WD18, WD19, WD23, WD24, WD25, WS14, WS107, WS109

Gateway condition 9

The postcodes in yellow are due to become part of the digital full service from 12 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in blue are due to become part of the digital full service from 2
November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in green became part of the digital full service from 8 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

www.revenuebenefits.org.uk © 2016

30 November 2015 The postcodes are: Gateway condition 9 No.63 relevant BD1, BD2, BD3 0, BD3 9, BD4 6, BD4 7, BD4 9, districts The postcodes in yellow are BD5, BD6, BD7, BD8, BD9, BD108, BD109, due to become part of the BD11 2, BD12, BD13, BD14, BD15, BD16, BD17, digital full service from 12 BD18, BD20 (except BD20 7 and BD20 8), BD21, October 2016. All gateway BD22 conditions are removed from CF3, CF5 1, CF5 2, CF5 3, CF5 4, CF10, CF11 0, that date and any existing CF11 6, CF11 9, CF14, CF15 5, CF15 8, CF23, live service claimants will eventually be transferred DN104, DN173, DN208, DN209, DN21, DN37 into the digital full service. 0, DN378, DN38, DN418, HX3 6 LN1, LN2, LN3, LN4, LN5, LN6, LN7, LN8, LN9, LS29 0, LS29 7, LS29 8, LS29 9 NG23 7, NG32 3, NG34, PE203, 2 December 2015 Digital expansion to SM5 1, SM5 3, SM5 9, SM6 0 and No gateway conditions exist SM66 for the digital test areas. Note that these 5 postcodes were originally planned to become live service areas on 25 April 2016. See the main website for further information The postcodes are: 7 December 2015 **Gateway condition 9** No.64 relevant BH3, BH21 6, BH23 5, BH23 7, BH23 8, BH24, The postcodes in vellow districts BH25, BH31 became part of the digital full BS5 0, BS5 6, BS5 9, BS9 2, BS9 3, BS9 4, BS10 5, service from 22 February BS11, BS163 2017. All gateway conditions CV1, CV2, CV3, CV4, CV5, CV6, CV7 7, CV7 8, are removed from that date CV8 3, CV35 7 and any existing live service DL2 1 claimants will eventually be DN119, DN122, transferred into the digital DY3 4, DY6 0, DY7, DY8 2, DY10 3, DY11 5, full service. NR1, NR2, NR3, NR4, NR5, NR6, NR7, NR8, NR9, NR10, NR116, NR117, NR127, NR128, NR13 4, NR13 5, NR13 6, NR14, NR15 1, NR16 1, NR17, NR18, NR205 PO30, PO31, PO32, PO33, PO34, PO35, PO36, PO37, PO38, PO39, PO40, PO41 S25, S26, S60, S61 1, S61 3, S61 4, S62, S63 3, S63 5, S63 6, S63 7, S63 9, S64, S65, S66, S73 0, S74, S80 3, S81 8

		1
	 SO40 (SO40 0, SO40 2, SO40 3, SO40 8), SO41, SO42, SO43, SO45, SO51 6 SP5 2, SP5 5, SP6 ST17 0, ST18 9, ST19 TF10 8, TF10 9, TF11 8 TS15, TS16, TS17 0, TS17 5, TS17 6, TS17 8, TS18, TS19, TS20, TS21 1, TS21 2, TS21 3, TS22, TS23, TS25 5 WS3 5, WS6, WS8 7, WS11, WS12, WS15 WV15 6 	
14 December 2015	The postcodes are:	Gateway condition 9
No.65 relevant districts	 BN1, BN2, BN3, BN41, BN42, BN45 G61, G62, G64 (except G64 4, G64 9), G65 0, G65 9, G66, G68 9, G69 9, G81 5 PE1, PE2 2, PE2 5, PE2 7, PE2 8, PE2 9, PE3, PE4 , PE5 , PE6 0, PE6 7, PE6 9, PE7 0, PE7 8, PE8 4, PE8 5, PE8 9, PE9 	The postcodes in yellow are due to become part of the digital full service from 2 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
11 January 2016	The postcodes are:	Gateway condition 9
No.66 relevant districts	 BA1 8, BA1 9 BS7 0, BS7 9, BS10 6, BS10 7, BS15, BS16 1, BS16 2, BS16 4, BS16 5, BS16 6, BS16 7, BS16 9, BS30, BS31 2, BS32, BS34, BS35, BS36, BS37, GL9, GL12 8, GL13 SN14 7, SN14 8, 	The postcodes in yellow became part of the digital full service from 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
18 January 2016 No.67 relevant districts	The postcodes are: • BR1 1, BR1 2, BR1 3, BR1 9, BR2, BR3 3, BR3 4, BR3 5, BR3 6, BR3 9, BR4, BR5, BR6, BR7	Gateway condition 9 (except for the postcodes marked yellow)
	 CR2, CR3 0, CR4 2, CR4 3, CR4 4, CR5 2, CR7, CR8 1, CR8 2, CR8 3, CR8 4, CR8 9 DN8 4, DN14 HU10, HU13 0, HU13 3, HU14, HU15, HU17, HU18 KT3 4, KT3 6, KT4 8 S1, S2, S3, S4, S5, S6, S7, S8, S9, S10, S11, S12, S13, S14, S17, S20, S21 4, S21 5, S32, S33, S35, S36 1, S36 2, S36 3, S36 4, S61 2 SE7, SE9 1, SE9 5, SE9 6, SE9 9, SE10 0, SE10 1, SE10 9, SE12 2, SE18, SE20, SE25 6, SE25 9, 	Note that the postcodes marked in yellow were due to go into live service areas on 18 January however these were removed from this group by SI 33/2016. They went live to digital from 23 March 2016. All gateway conditions are removed from that date and any existing

SW17 0, SW18 4, SW18 5, SW19, SW20 live service claimants will TN16 1, TN16 3 eventually be transferred to YO8 6, YO15, YO16, YO25, YO41, YO42, YO43 the digital full service. 25 January 2016 The postcodes are: Gateway condition 9 No.68 relevant BR8 districts The postcodes in yellow are CT1, CT2, CT3, CT4, CT5, CT6, CT7 0, CT13, due to become part of the CT14, CT15, CT16, CT17, CT18, CT19, CT20, digital full service from 30 CT21 November 2016. All gateway DA1 1, DA1 2, DA1 9, DA2, DA3, DA4, DA9, conditions are removed from DA10, DA11 8, DA11 9, DA13 9 that date and any existing DE1, DE3, DE6 1, DE6 2, DE6 3, DE6 4, DE6 9, live service claimants will DE21, DE22, DE23, DE24, DE65, DE72, DE73 eventually be transferred LE1, LE2, LE3, LE4, LE5, LE6, LE7, LE80, LE84, into the digital full service. LE8 5, LE8 6, LE9 1, LE9 2, LE9 3, LE9 4, LE9 6, LE9 7, LE9 9, LE17 4, LE17 5, LE18, LE19, LE87 The postcodes in blue are • PL1, PL2, PL3, PL4, PL5, PL6, PL7, PL8, PL9, PL10, PL11, PL12, PL16, PL18, PL19, PL20, PL21, due to become part of the TN14 7, TN15 6, TN15 7, TN25 5, TN25 6, TN25 digital full service from 14 7, TN26 2, TN28, TN29, TN31 7 December 2016. All gateway TQ1, TQ2, TQ3, TQ4, TQ5, TQ12 4 conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 8 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. 27 January 2016 Digital expansion to postcodes: Note that the postcodes in Further digital rollred were previously part of TW3 1, TW3 4, TW4 6, TW4 7, TW5 0, TW7 4, TW7 5, out the live service – Relevant TW7 6, TW7 9, TW8 0, TW8 1, TW8 8, TW13 4, TW13 5, district 37 (see above). Those TW13 7, TW13 9, TW14 0, TW14 9 in blue were previously part of the live service – Relevant **TW89** District 48. The remaining postcodes were due to SE1 0, SE1 1, SE1, 2, SE1 3, SE1 4, SE1 6, SM1, SM2 6, become live service as SM4, TW3 2, TW3 3, TW4 5, TW5 9, TW7 7, TW13 6

www.revenuebenefits.org.uk © 2016

Relevant district 80 on 25/4/2016 but instead are now digital from 27 Jan 202 No gateway conditions exist for the digital test areas. See the main website for further information 1 February 2016 The postcodes are: Gateway condition 9
now digital from 27 Jan 202 No gateway conditions exist for the digital test areas. See the main website for further information
No gateway conditions exist for the digital test areas. See the main website for further information
for the digital test areas. See the main website for further information
for the digital test areas. See the main website for further information
See the main website for further information
further information
further information
1 February 2016 The postcodes are: Gateway condition 9
No.69 relevant
districts • AL4 8, AL6, AL9 6,
BD3 7, BD3 8, BD4 0, BD4 8, BD10 0, BD11 1,
• CM5, CM15 0, CM16, CM17, CM18, CM19, CM20,
CM21, CM22, CM23,
• E47,
• EN8 9, EN9, EN10, EN11,
• IG10,
• LS1, LS2, LS3, LS4, LS5, LS6, LS7, LS8, LS9, LS10,
LS11, LS12, LS13, LS14, LS15, LS16, LS17, LS18,
LS19, LS20, LS21, LS22, LS23, LS24 8, LS24 9, LS25
3, LS25 5, LS26 0, LS27, LS28, LS29 6,
• SG1, SG2, SG3, SG4 , SG5 1, SG5 2, SG5 9, SG6, SG8
1, SG9, SG10, SG11, SG12, SG13, SG14,
• SS2 5, SS2 6, SS3 0, SS3 9, SS4, SS5, SS6, SS9 5,
SS11,
• ST1, ST2, ST3, ST4, ST5 0, ST5 1, ST6, ST7 4, ST8 7,
ST9, ST10, ST11, ST12, ST13,
• WF3 2, WF17 0,
8 February 2016 The postcodes are: Gateway condition 9
No.70 relevant
districts • BR1 4, BR1 5, BR3 1, The postcodes in yellow
• CR4 1, became part of the digital f
• DA1 3, DA1 4, DA1 5, DA5, DA6, DA7, DA8, DA14, service from 5 October 201
DA15, DA16, DA17, DA18, All gateway conditions are
• DY3 1,
• GU11, GU12 4, GU14, GU30, GU31, GU32, GU33,
GU34 1, GU34 2, GU34 3, GU34 9, GU35, GU31,
G032,
• RG7 1, transferred into the digital
• SE2, SE3, SE4, SE5 (Except SE5 0 and SE5 5, SE5 7 full service.
and SE5 8), SE6, SE8 3, SE8 4, SE8 9, SE9 2, SE9 3,
SE9 4, SE10 8, SE11 (except SE11 9), SE12 0, SE12 8, The postcodes in blue are
SE12 9, SE13, SE14, SE15, SE16 3, SE16 9, SE17, due to become part of the
SE19, SE21, SE22, SE23, SE24, SE26, SE27, SE28, digital full service from 12
• SO24 0, October 2016. All gateway
• SW2, SW3, SW4, SW8, SW9, SW11 1, SW11 3, conditions are removed from
SW11 4, SW11 5, SW11 6, SW12, SW16, SW17 8, that date and any existing
live service claimants will
SW17.9

• TS1, TS2, TS3, TS4, TS5, TS7 8, TS8, TS9 7, TS17 7, TS17 9.

WS10 8, WV1, WV2, WV3, WV4, WV5, WV6, WV7,
 WV8, WV9, WV10, WV11, WV12, WV13, WV14,

eventually be transferred into the digital full service.

The postcodes in green are due to become part of the digital full service from 19 October 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in red are due to become part of the digital full service from 9 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

The postcodes in grey are due to become part of the digital full service from 7 December 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.

15 February 2016

No.71 relevant districts

The postcodes are:

- CM13 3, CM14 5,
- CR3 5, CR3 6, CR3 7, CR5 1, CR5 3, CR6, CR8 5,
- DE74,
- E3 2, E3 3, E6, E7, E11 1, E11 2, E11 3, E12, E13, E15, E16, E18, E20 1, E20 2,
- G44 3, G46, G53 7, G76, G77, G78,
- GU1, GU2, GU3 1, GU3 2, GU4 8, GU5, GU6, GU7, GU8, GU9, GU10, GU12 6, GU26, GU27,
- IG1, IG2, IG3 , IG4, IG5, IG6, IG7, IG8, IG9, IG11 0, IG11 8, IG11 9,
- KA1, KA2, KA3, KA4, KA5, KA6 6, KA6 7, KA13 7, KA16, KA17, KA18, KA19 7,
- KT4 7, KT17, KT18, KT19, KT20, KT21, KT22 2, KT22
 7, KT22 8, KT22 9, KT23, KT24
- LE12 5, LE12 6, LE14 3,

Gateway condition 9 (Except those postcodes in yellow)

Note that the postcodes marked in yellow were due to go into live service areas on 15 February however these were removed from this group by SI 33/2016. They went live in the digital service from 23 March 2016. All gateway conditions are removed from that date and any existing live service claimants will be transferred to the digital full service.

www.revenuebenefits.org.uk © 2016

	 NG1, NG2, NG3, NG4, NG5 1, NG5 2, NG5 3, NG5 4, NG5 5, NG5 6, NG5 8, NG5 9, NG6, NG7, NG8, NG9 2, NG11, NG12, NG13 (except NG13 0), NG14 5, NG14 6, NG15 5, NG15 6, NG15 7, NG15 8, NG23 5, PA2 8, RH1, RH2, RH3, RH4, RH5, RH6, RH7, RH8, RH9, RH10 3, RH12 3, RH12 4, RH14 0, RH19 2, RH19 3, RM1, RM2, RM3, RM4, RM5, RM6 4, RM6 5, RM7, RM8 1, RM9 6, RM11, RM12, RM13, RM14, RM15 4, SM7 1, SM7 2, SM7 9, TN8, TN16 2, 	The postcodes in blue are due to become part of the digital full service from 9 November 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 22 February 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
22 February 2016	The postcodes are:	Gateway condition 9
No.72 relevant	. 412.0 415.2	The second section of the
districts	 AL3 8, AL5 3, CA8 2, CA8 7, CA9 3, CF5 5, CF5 6, CF11 7, CF11 8, CF32 0, CF61, CF62, CF63, CF64, CF71, DH8 9, HP4 1, LU1, LU2, LU3, LU4, LU5, LU6, LU7, MK17 8, MK17 9, MK43 0, MK43 9, MK44 3, MK45, NE10 8, NE13 6, NE15 0, NE17, NE19, NE20, NE22, NE23, NE24, NE25 0, NE25 9, NE26 4, NE27, NE31, NE32, NE33, NE34, NE35, NE36, NE37 3, NE41, NE42, NE43, NE44, NE45, NE46, NE47, NE48, NE49, NE61, NE62, NE63, NE64, NE65, NE66, NE67, NE68, NE69, NE70, NE71, SG5 3, SG5 4, SG15, SG16, SG17, SG18, SG19 1, SR5 1, SR6, TD12, TD15, 	The postcodes in yellow became part of the digital full service from 15 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
24 February 2016 Further digital roll- out	Digital expansion to postcodes: CRO 1, CRO 3, SM2 5, SM2 7, SM3 8, SM5 4, SM7 3	Note that these postcodes were due to become live service as Relevant district 80 on 25/4/2016 but instead were announced as digital areas from 24 Feb 2016.
		No gateway conditions exist for the digital test areas.

		See the main website for further information NOTE: DWP invoked their power under Regulation 4 Universal Credit Transitional Provision Regulations 2014 to delay these postcodes from taking UC digital claims until 23 March 2016.
29 February 2016 No.73 relevant districts	 CB1, CB2, CB3, CB4, CB5, CB6 3, CB7, CB8 0, CB8 7, CB8 8, CB8 9, CB10, CB21, CB22, CB23, CB24, CB25, GU3 3, GU4 7, GU12 5, GU15, GU16, GU17, GU18, GU19, GU20, GU21, GU22, GU23, GU24, GU25, GU46, GU47 7, GU47 8, HU1, HU2, HU3, HU4, HU5, HU6, HU7, HU8, HU9, HU11, HU12, HU13 9, HU16, HU19, HU20, IP28 8, KT6 4, KT6 5, KT6 6, KT7, KT8, KT9 1, KT10, KT11, KT12, KT13, KT14, KT15, KT16, KT22 0, MK44 2, PE2 6, PE7 3, PE8 6, PE19, PE26 1, PE27, PE28 0, PE28 2, PE28 4, PE28 5, PE28 9, PE29, SG7, SG8 0, SG8 5, SG8 6, SG8 7, SG8 8, SG8 9, SG19 2, SG19 3, SL4 2, SL5 0, SL5 7, SL5 9, TW12 2, TW15, TW16, TW17, TW18, TW19, TW20, 	Gateway condition 9
7 March 2016 No.74 relevant districts	 FK20, G63 0, G82 5, G83 7, G83 8, G84, NR13 3, NR29, NR30, NR31, PA20, PA21, PA22, PA23, PA24, PA25, PA26, PA27, PA28, PA29, PA30, PA31, PA32, PA33, PA34, PA35, PA36, PA37, PA38, PA41, PA42, PA43, PA44, PA45, PA46, PA47, PA48, PA49, PA60, PA61, PA62, PA63, PA64, PA65, PA66, PA67, PA68, PA69, PA70, PA71, PA72, PA73, PA74, PA75, PA76, PA77, PA78, 	Gateway condition 9 (Except those postcodes marked in yellow) The postcodes in yellow became part of the digital full service from 23 March 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
14 March 2016 No.75 relevant districts	The postcodes are: CB6 1, CB6 2, EC1M 3, EC1N, EC1R 4, EC1R 5,	Gateway condition 9

	 IP26, IP27 9, N1C, N1 0, N1 9, N2 0, N2 9, N6, N7 0, N7 9, N8, N10, N11 2, N13 6, N15 3, N15 4, N15 5, N17, N19 5, N22, NR21 9, NR22, NR23, NW1, NW2 2, NW2 3, NW3, NW5, NW6 1, NW6 2, NW6 3, NW6 4, NW6 5, NW8 0, NW8 6, NW8 7, PE7 1, PE7 2, PE12 0, PE13, PE14, PE15, PE16, PE26 2, PE28 3, PE30, PE31, PE32, PE33, PE34, PE35, PE36, PE38, TS6, TS7 0, TS7 9, TS9 6, TS10, TS11, TS12, TS13, TS14, TS29, W1T 1, W1T 2, W1T 4, W1T 5, W1T 6, W1T 7, W9 1, W9 3, WC1A, WC1B, WC1E, WC1H, WC1N, WC1R, WC1V, WC1X, WC2A, WC2B, WC2H 0, WC2H 8, WC2H 9, 	
21 March 2016 No.76 relevant districts	The postcodes are: • CF15 7, CF15 9, CF35, CF37, CF38, CF39, CF40, CF41, CF42, CF43, CF44, CF45, CF48 2, CF72, CF83 1, SA11 5,	Gateway condition 9
23 March 2016 Further digital roll- out	Digital expansion to postcodes: CRO 1, CRO 3, SM2 5, SM2 7, SM3 8, SM5 4, SM7 3 CRO 0, CRO 5, CRO 6, CRO 7, CRO 8, CRO 9, CR9, SE1 7, SE1 8, SE1 9, SE16 2, SE16 4, SE16 5, SE16 6, SE16 7, SE25 4, SE25 5, TW14 8 EH21, EH31, EH32, EH33, EH34, EH35, EH36, EH39, EH40, EH41, EH42	The postcodes in blue were due to become live service as Relevant district 80 on 25/4/2016 but instead are now digital from 23 March 2016. This was delayed from 24 February 2016. No gateway conditions exist for the digital test areas. See the main website for further information The postcodes in green were part of the live service in District 37. These postcodes are now digital areas from 23 March 2016.
28 March 2016 No.77 relevant districts	The postcodes are: • E1 6, E2, E5, E8, E9, E20 3, • EC1V 1, EC1V 9, EC2A 2, EC2A 3, EC2A 4, EC2M 1, EC2M 2,	Gateway condition 9 The postcodes in yellow became part of the digital full service from 22 February

	 GU34 4, GU34 5, N1 3, N1 4, N1 5, N1 6, N1 7, N4, N5 2, N15 6, N16, PO1, PO2, PO3, PO4, PO5, PO6, PO7, PO8, PO9, PO10 7, PO11, PO12, PO13, PO14, PO15, PO16, PO17, RG7 2, RG7 3, RG7 4, RG7 8, RG14 9, RG19 8, RG20 0, RG20 4, RG20 5, RG20 9, RG21, RG22, RG23, RG24, RG25, RG26, RG27, RG28, RG29, SO21 3, SO24 9, SO31 (SO31 4, SO31 5, SO31 8), SO32 3, SP11 0, SP11 6, 	2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service. The postcodes in green became part of the digital full service from 29 March 2017. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
11 April 2016 No.78 relevant districts	 DD6, FK10 3, FK10 4, KY1, KY2, KY3, KY4 8, KY4 9, KY5 8, KY5 9, KY6 1, KY6 2, KY7, KY8, KY9, KY10, KY11, KY12, KY15, KY16, 	Gateway condition 9
18 April 2016 No.79 relevant districts	 DN6 7, LS25 1, LS25 2, LS25 4, LS25 7, LS26 8, LS26 9, S71 4, S72 9, S75 4, S75 5, WF1, WF2, WF3 1, WF3 3, WF3 4, WF4, WF5, WF6, WF7, WF8, WF9, WF10, WF11, WF12 0, WF12 7, WF12 8 	Gateway condition 9
25 April 2016 No.80 relevant districts	 AB30, CR0 0, CR0 1, CR0 3, CR0 5, CR0 6, CR0 7, CR0 8, CR0 9, CR9, DD2 5, DD3 0, DD4 0, DD5 3, DD5 4, DD7, DD8, DD9, DD10, DD11, FK14, FK15 0, FK15 9, FK19, FK21, KY4 0, KY5 0, KY6 3, KY13, KY14, NE3 5, NE13 7, NE18, PH1, PH2, PH3, PH4, PH5, PH6, PH7, PH8, PH9, PH10, PH11, PH12, PH13, PH14, PH15, PH16, PH17, PH18, PH33 9, SE1 0, SE1 1, SE1 2, SE1 3, SE1 4, SE1 6, SE1 7, SE1 8, SE1 9, SE8 5, SE16 2, SE16 4, SE16 5, SE16 6, SE16 7, SE25 4, SE25 5, 	Gateway condition 9 (except postcodes in yellow, green and blue) The postcodes in yellow, green and blue were originally announced as part of No.80 relevant districts to go into live service area on 25 April 2016. However, DWP changed their plans and those postcodes in yellow became digital areas on 2 December 2015, those in green became digital areas

	 SM1, SM2 (except SM2 5 SM2 6 SM2 7), SM3 (except SM3 8), SM4, SM5 1, SM5 3, SM5 4, SM5 9, SM6 0, SM6 6, SM7 3, TW3 2, TW3 3, TW4 5, TW5 9, TW7 7, TW13 6, TW14 8 NOTE: From this date any other postcode or part-postcode in Great Britain not specifically mentioned also becomes a live service area and Gateway condition 9 applies. 	on 27 January 2016 and those in blue became digital areas on 23 March 2016 (delayed from 24 Feb 2016). All gateway conditions are removed from those dates and any existing live service claimants will eventually be transferred into the digital full service.
		Those postcodes in red became part of the digital full service on 25 May 2016. All gateway conditions are removed from that date and any existing live service claimants will eventually be transferred into the digital full service.
27 April 2016 Further digital roll- out	CR2, CR3 0, CR3 5, CR5 (including CR5 1, CR5 2, CR5 3) CR6, CR7, CR8 (including CR8 1, CR8 2, CR8 3, CR8 4, CR8 5, CR8 9) NR13 3, NR29, NR 30, NR 31, SE25 6	The postcodes in blue were originally due to become part of the live service in district 67, those in yellow were originally in district 71 and those in green in district 74. These were all removed from the live service roll-out by SI 33/2016 and have now become digital areas from 27 April 2016.
25 May 2016 Digital full service expansion	CV21 1, CV21 2, CV21 3, CV21 4, CV21 9, CV22 5, CV22 6, CV22 7 (previously relevant district 5) BA1 0, BA1 1, BA1 2, BA1 3, BA1 4, BA1 5, BA1 6, BA1 7, BA2 0, BA2 1, BA2 2, BA2 3, BA2 4, BA2 5, BA2 6, BA2 9, BA3 2, BA3 3, BA3 9, BS31 1, BS31 3, BS31 9, BS39 4, BS39 5, BS39 7 (previously relevant district 6) BA2 7, BA2 8, BA3 4, BS25 9, BS39 6, TA6, TA7 8, TA7 9, TA8, TA9 (previously relevant district 33) IP19 1, NR32, NR33, NR34 4 (previously relevant district 34)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.

	TA5, TA7 0 (previously relevant district 36)	
	NE1, NE2, NE3 1, NE3 2, NE3 3, NE3 4, NE5 3, NE5 4, NE13 8, NE13 9 (previously relevant district 37)	
	CV23 9 (previously relevant district 55)	
	BA1 8, BA1 9, BS31 2, SN14 8 (previously relevant district 66)	
	NE3 5, NE13 7, NE18 (previously relevant district 80)	
29 June – Digital full service expansion	W6 0, W6 6, W6 7, W6 8, W6 9 (previously relevant district 4)	These postcodes were previously part of the live service. Existing live service
	IV1 1, IV1 3, IV1 9, IV2 3, IV2 4, IV2 5, IV2 6, IV2 7, IV3 5, IV3 8, IV4 7, IV5 7, IV8 8, IV9 8, IV10 8, IV11 8, IV12 4, IV12 5, IV12 9, IV13 7, IV21 2, IV22 2, IV26 2, IV54 8, IV63 6, IV63 7, PH19 1, PH20 1, PH21 1, PH22 1, PH23 3, PH24 3, PH25 3, PH26 3, PH26 9, PH32 4 (previously relevant district 5)	claimants will eventually be transferred to the digital full service.
	HG1 1, HG1 2, HG1 3, HG1 4, HG1 5, HG1 9, HG2 0, HG2 7, HG2 8, HG2 9, HG3 1, HG3 2, HG3 3, HG3 4, HG4 1, HG4 2, HG4 3, HG4 9, HG5 0, HG5 5, HG5 8, HG5 9 ,LS17 0, Y051 9 (previously relevant district 6)	
	HG3 5, HG4 5, Y017, Y018, Y060, Y062 (previously relevant district 29)	
	DL9, DL10, DL11 6, HG4 4 (previously relevant district 39)	
	DL11 7 (previously relevant district 53)	
27 July 2016 Digital full service expansion	W14 0, W14 4, W14 8, W14 9 (previously relevant district 4)	These postcodes were previously part of the live service. Existing live service
	WA7, WA8 0, WA8 2, WA8 3, WA8 6, WA8 7, WA8 8, WA8 9 (previously relevant district 23)	claimants will eventually be transferred to the digital full service.
	LA1, LA2 0, LA2 6, LA2 9, LA3, LA4, LA5 8, LA5 9 (previously relevant district 26)	
	BA3 5, BA4, BA5, BA6, BA11, BA16, BS27, BS28 (previously relevant district 33)	

5 October 2016 Digital full service expansion	WA8 4, WA8 5 (previously relevant district 23) SE16 3, SE16 9, SE21, SE22 (previously relevant district 70)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
12 October 2016 Digital full service expansion	BD23, BD24 (previously relevant district 29) DL6 1, DL6 3, DL7 7, DL7 8, DL7 9, DL8 2 (previously relevant district 29) LA2 7, LA2 8 (previously relevant district 29) TS9 5 (previously relevant district 29) YO7 (previously relevant district 29) TA4 4, TA23, TA24 (previously relevant district 36) DL6 2, DL7 0, DL8 1, DL8 3, DL8 4, DL8 5 (previously relevant district 39) TA22 (previously relevant district 60) DL8 9 (previously relevant district 62) BD20 7, BD20 8 (previously relevant district 63) TS9 7 (previously relevant district 70)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
19 October 2016 Digital full service expansion	SE5 0, SE5 5, SE11 9, SE 17 (previously relevant district 70)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
26 October 2016 Digital full service expansion	TA1, TA2, TA3 5, TA3 6, TA4 1, TA4 3, TA10 0, TA10 1, TA19, TA20 1, TA20 2, TA20 9, TA21 1, TA21 8 (previously relevant district 36) TA20 4 (previously relevant district 57) TA3 7, TA4 2, TA20 3, TA21 0, TA21 9 (previously relevant district 60)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.

2 November 2016 Digital full service expansion	CA18, CA19, CA20, CA21, CA22, CA23, CA24, CA25, CA26, CA27, CA28 (previously relevant district 27) NN6 6, NN6 7, NN6 8, NN11 0, NN11 1, NN11 2, NN11 4, NN11 7, NN11 8, NN11 9 (previously relevant district 30) NN7 4, NN11 3, NN11 6 (previously relevant district 62) G64 4, G64 9, G66 (previously relevant district 65)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
9 November 2016 Digital full service expansion	CA7 1, CA7 2, CA7 3, CA7 4, CA12, CA13, CA14, CA15 (previously relevant district 27) LE13, LE14 2, LE14 4 (previously relevant district 30) NG32 1 (previously relevant district 34) SE5 7, SE5 8, SE15 (previously relevant district 70) LE14 3 (previously relevant district 71) NG13 0 (previously relevant district 71)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
23 November 2016 Digital full service expansion	W12 2, W12 6, W12 7, W12 8, W12 9 (previously relevant district 29) NW10 6, W12 0 (previously relevant district 48) PA11, PA13, PA14, PA15 1, PA15 2, PA15 3, PA15 4, PA15 9, PA16, PA18, PA19 (previously relevant district 56)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
30 November 2016 Digital full service expansion	SN1, SN2, SN3, SN5 1, SN5 6, SN5 7, SN21 1, SN25 1, SN25 6, SN26, SN38, SN99 (previously relevant district 29) LE8 8, LE8 9, LE17 6 (previously relevant district 30) SN25 3, SN25 4, SN25 5 (previously relevant district 49) LE8 0 (previously relevant district 68)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.

	T	T
7 December 2016 Digital full service	SW6, SW7 1, SW7 2, SW7 3 (previously relevant district 29)	These postcodes were previously part of the live service. Existing live service
expansion	TS24, TS25 1, TS25 2, TS25 3, TS25 4, TS26 (previously relevant district 29)	claimants will eventually be transferred to the digital full service.
	B95 6, B95 8 (previously relevant district 30)	
	CV35 0, CV36, CV37 0, CV37 1, CV37 6, CV37 7, CV37 9 (previously relevant district 30)	
	TS27 3 (previously relevant district 53)	
	B95 5 (previously relevant district 55)	
	CV35 9 (previously relevant district 55)	
	B50 (previously relevant district 56)	
	CV37 8 (previously relevant district 56)	
	SW5, SW7 4, SW10 (previously relevant district 60)	
	SW3 (previously relevant district 70)	
14 December 2016 Digital full service	SN5 0, SN5 8 (previously relevant district 29)	These postcodes were previously part of the live
expansion	SN4, SN5 3, SN5 4, SN5 5, SN25 2 (previously relevant district 49)	service. Existing live service claimants will eventually be transferred to the digital full
	SN6 7 (previously relevant district 36)	service.
	TN31 6, TN31 9, TN32, TN33 0, TN34, TN35, TN36, TN37, TN38 (previously relevant district 36)	
	SN6 6 (previously relevant district 38)	
	TN33 3, TN33 9 (previously relevant district 42)	
	TN5, TN19, TN20 (previously relevant district 56)	
	TN31 7 (previously relevant district 68)	
1 February 2017	LE16 7, LE16 9, NN17 1, NN17 2, NN17 4, NN18 0,	These postcodes were
Digital full service	NN18 9 (previously relevant district 34)	previously part of the live
expansion	SN6 8 (previously relevant district 34)	service. Existing live service claimants will eventually be transferred to the digital full
		service.

		T
	NN18 8 (previously relevant district 42)	
	NN6 9 (previously relevant district 54)	
	LE16 8, NN17 3, NN17 5 (previously relevant district 55)	
	SW7 5 (previously relevant district 60)	
	TS25 5 (previously relevant district 64)	
	PE8 4 and PE8 5 (previously relevant district 65)	
8 February 2017 Digital full service expansion	NE6 1 and NE6 2, NE6 5, (previously relevant district 37)	These postcodes were previously part of the live service. Existing live service
	NE6 3 and NE7 (previously relevant district 62)	claimants will eventually be transferred to the digital full service.
22 February 2017 Digital full service expansion	WA1, WA2, WA3 4 to WA3 7, WA4, WA5, WA13 0, WA13 9 (previously relevant district 3)	These postcodes were previously part of the live service. Existing live service
	E3 4 and E3 5, E3 9, E14 (previously relevant district 31)	claimants will eventually be transferred to the digital full service.
	SO14, SO15, SO16 2, SO16 4 to SO16 6, SO17, SO18 1, SO18 4, SO18 6, SO18 9, SO19 1 and SO19 2, SO19 4 and SO19 5, SO19 7 to SO19 9 (previously relevant district 33)	
	SO18 2 and SO18 3, SO18 5, SO19 0, SO19 6 (previously relevant district 38)	
	SO30 0, SO30 3 and SO30 4, SO30 9 (previously relevant district 38)	
	SO16 0, SO16 3, SO16 7 to SO16 9, SO30 2 (previously relevant district 53)	
	SO40 0, SO40 2 and SO40 3, SO40 8, SO43 (previously relevant district 64)	
	E3 2 and E3 3 (previously relevant district 71)	
	SO31 4 and SO31 5, and SO31 8 (previously relevant district 77)	
8 March 2017	CV13 0 (previously relevant district 34)	These postcodes were previously part of the live

	T	
Digital full service expansion	LE9 8, LE10 (previously relevant district 34) LE9 4 and LE9 7 (previously relevant district 68)	service. Existing live service claimants will eventually be transferred to the digital full
		service.
15 March 2017 Digital full service expansion	NE4, NE5 1 and NE5 2, NE5 5, NE5 9, NE15 6 and NE15 7 (previously relevant district 37) NE15 8 and NE15 9 (previously relevant district 44) NE15 0 ((previously relevant district 72)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
22 March 2017 Digital full service expansion	EH18, EH19, EH20, EH22, EH23, EH24, EH25, EH26 and EH37 (previously relevant district 37)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
29 March 2017 Digital full service expansion	E1 0 to E1 5, E1 7 and E1 8 (previously relevant district 31)	These postcodes were previously part of the live service. Existing live service
Страногон	EC2N 2, (previously relevant district 31)	claimants will eventually be transferred to the digital full service.
	EC2V 8, (previously relevant district 31) EC2Y 5, (previously relevant district 31)	
	EC3A 1, EC3A 4 and EC3A 5 (previously relevant district 31)	
	EC3M 2 and EC3M 3, EC3M 8 (previously relevant district 31))	
	EC3N 4 (previously relevant district 31)	
	EC3R 6 (previously relevant district 31)	
	EC3V 0 and EC3V 1, EC3V 4 (previously relevant district 31)	
	EC4M 5 and EC4M 6, EC4M 9 (previously relevant district 31)	
	EC4R 2 (previously relevant district 31)	
	EC4V 2 (previously relevant district 31)	

E1W (previously relevant district 53) EC2A 1 (previously relevant district 60) EC2M 3 to EC2M 7 (previously relevant district 60) EC2N 1, EC2N 3 and EC2N 4 (previously relevant district 60) EC2R (previously relevant district 60) EC2V 5, EC2V 7 (previously relevant district 60) EC2Y 8 and EC2Y 9 (previously relevant district 60) EC3A 2 and EC3A 3, EC3A 6 to EC3A 8 (previously relevant district 60) EC3M 1, EC3M 4 to EC3M 7, (previously relevant district 60) EC3N 1 to EC3N 3 (previously relevant district 60) EC3R 5, EC3R 7 and EC3R 8 (previously relevant district 60) EC3V 3, EC3V 9 (previously relevant district 60) EC4A (previously relevant district 60) EC4M 7 and EC4M 8 (previously relevant district 60) EC4N (previously relevant district 60) EC4R 0 and EC4R 1, EC4R 3, EC4R 9 (previously relevant district 60) EC4V 3 to EC4V 6 (previously relevant district 60) EC4Y (previously relevant district 60) E1 6 (previously relevant district 77) EC2A 2 to EC2A 4 (previously relevant district 77) EC2M 1 and EC2M 2 (previously relevant district 77)

5 April 2017 Digital full service expansion 12 April 2017	CH5 1 to CH5 4, CH5 9 (previously relevant district 7) CH6, CH7 1 to CH7 3, CH7 6, CH7 9 (previously	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service. These postcodes were
Digital full service expansion	relevant district 30) CH7 4, CH8 8 (previously relevant district 48)	previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
19 April 2017 Digital full service expansion	BA9, BA10, BA20, BA21 3 and BA21 4, BA22 7 and BA22 8 (previously relevant district 36) TA10 9, TA11, TA12, TA13, TA14, TA15, TA16, TA17, TA18 7, TA18 9 (previously relevant district 36) BA7, BA8 (previously relevant district 46) SP7 0, SP7 7 to SP7 9, SP8 4 and SP8 5, SP8 9 (previously relevant district 46) BA21 5, BA22 9 (previously relevant district 57) DT9 (previously relevant district 57) TA18 8 (previously relevant district 57)	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
26 April 2017 Digital full service expansion Future plans	M35 0, M35 9(previously relevant district 3) OL1 1 to OL1 4, OL1 9, OL2 5 to OL2 8, OL3 5 to OL3 7, OL4 1 to OL4 5, OL8, OL9 (previously relevant district 3) M35 5 (previously relevant district 4) Plans roll-out from May 2017 onwards are available	These postcodes were previously part of the live service. Existing live service claimants will eventually be transferred to the digital full service.
	by Jobcentre area. Tranches 4 to 6	

Pathfinder conditions

These conditions apply to claims made or treated as made from 29 April 2013 to 15 June 2014 in certain relevant districts.

In summary, at the date of claim the claimant must:

- live in a relevant district
- be single
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000
- have expected earned income in the one month period from the date of claim of under £270 (under 25) or £330 (aged 25 or over)
- Not have any self-employed earnings
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have responsibility for a child or qualifying young person
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

In addition the claimant must not have been entitled to, have made a claim for or be awaiting the outcome of an appeal or reconsideration for any of the following benefits:

- Any existing benefit income-based JSA, housing benefit, income-related employment support allowance, child tax credit, working tax credit, Income support
- Contribution based jobseeker's allowance
- Contribution based employment support allowance
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance

www.revenuebenefits.org.uk © 2016

Personal Independence Payment

A claimant is also excluded if their JSA claim terminated within 2 weeks of the date on which the UC claim is made. A similar rule exists for ESA unless the person's ESA ended because they were found no longer to have limited capability for work.

The full detail of who could claim during the first roll-out stage was set out in <u>the Universal Credit</u> (<u>Transitional Provisions</u>) Regulations 2013 and the <u>Welfare Reform Act</u> (<u>Commencement Order 13</u> and <u>Transition and Transitory Provisions</u>) Order 2013.

The DWP ADM guidance has two chapters that are dedicated to claims during first roll-out phases:

M1: Pathfinder group - claims for UC

M2: Pathfinder group - effects of transition to UC

Gateway conditions 2

These conditions apply to claims or awards made (or treated as made) on or after 16 June 2014 to 29 June 2014 in certain relevant districts.

In summary, at the date of claim the claimant must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000
- have expected earned income in the one month period from the date of claim of under £270 (under 25) or £330 (aged 25 or over)
- · Not have any self-employed earnings
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home

www.revenuebenefits.org.uk © 2016

- not have responsibility for a child or qualifying young person
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- must not have an responsibility for providing care to a person with a physical or mental impairment, unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

In addition the claimant must not have been entitled to, have made a claim for or be awaiting the outcome of an appeal or reconsideration for any of the following benefits:

- Any existing benefit income-based JSA, housing benefit, income-related employment support allowance, child tax credit, working tax credit. Income support
- Contribution based jobseeker's allowance
- Contribution based employment support allowance
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal Independence Payment

A claimant is also excluded if their JSA claim terminated within 2 weeks of the date on which the UC claim is made. A similar rule exists for ESA unless the person's ESA ended because they were found no longer to have limited capability for work.

The claimant must not be treated as entitled to tax credits.

Gateway conditions 3

These conditions apply to claims made or treated as made from 30 June 2014 in certain relevant districts.

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single or part of a couple
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)

www.revenuebenefits.org.uk © 2016

- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £330. If
 part of a couple each person must declare they expect to earn under £330 and as a couple their
 total earned income must not be expected to exceed £525
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have responsibility for a child or qualifying young person
- must not be an adopter with whom a child is expected to be placed within two months of the date of the UC claim
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- not have a responsibility for providing care to a person with a physical or mental impairment,
 unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

www.revenuebenefits.org.uk © 2016

Gateway conditions 4

These conditions apply to claims made or treated as made from 30 June 2014 to 27 July 2014 in certain relevant districts.

In summary, at the date of claim the claimant must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000
- have expected earned income in the one month period from the date of claim of under £330
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have responsibility for a child or qualifying young person
- must not be an adopter with whom a child is expected to be placed within two months of the date of the UC claim
- must not have an responsibility for providing care to a person with a physical or mental impairment, unless this is as part of paid or voluntary employment
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

In addition the claimant must not have been entitled to:

Old style ESA (see DWP ADM Chapter M3 for guidance)

www.revenuebenefits.org.uk © 2016

- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

GATEWAY CONDITIONS 5

These conditions apply to claims made or treated as made from 24 November 2014 to 25 January 2015 in certain relevant districts.

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single or part of a couple
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £330. If part of a couple each person must declare they expect to earn under £330 and as a couple their total earned income must not be expected to exceed £525
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation

www.revenuebenefits.org.uk © 2016

- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have a child or young person living with them some or all of the time where that child or
 young person has been certified as severely sight impaired or blind or is looked after by a local
 authority (unless during a period of respite care) or is entitled to DLA/PIP
- not be an adopter with whom a child has been placed in the 12 months before the date of the
 UC claim or is expected to be placed within 2 months of the date of the UC claim
- must not be a foster parent
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

GATEWAY CONDITIONS 6

These conditions apply to claims made or treated as in certain relevant districts.

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single or part of a couple
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks

www.revenuebenefits.org.uk © 2016

- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is subsequently determined that they do not have limited capability to work), must not be waiting for a doctor's statement, must declare that they do not consider themselves to be unfit for work and must not have a determination that they have limited capability for work (unless it has been determined later that they do not have LCW)
- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £330. If
 part of a couple each person must declare they expect to earn under £330 and as a couple their
 total earned income must not be expected to exceed £525
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- · Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have a child or young person living with them some or all of the time where that child or
 young person has been certified as severely sight impaired or blind or is looked after by a local
 authority (unless during a period of respite care) or is entitled to DLA/PIP
- not be an adopted with whom a child has been placed in the 12 months before the date of the UC claim or is expected to be placed within 2 months of the date of the UC claim
- must not be a foster parent or liable to pay CSM
- have an responsibility for providing care to a person with a physical or mental impairment,
 unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

www.revenuebenefits.org.uk © 2016

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

Gateway conditions 7

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £330.
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have responsibility for a child or qualifying young person
- must not be an adopter with whom a child is expected to be placed within two months of the date of the UC claim
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- not have a responsibility for providing care to a person with a physical or mental impairment, unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or a current account with a credit union

www.revenuebenefits.org.uk © 2016

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

GATEWAY CONDITIONS 8

These conditions apply to claims made or treated as in certain relevant districts.

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single or part of a couple
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number
- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £338. If
 part of a couple each person must declare they expect to earn under £338 and as a couple their
 total earned income must not be expected to exceed £541
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- Not be in any education or training of any kind

www.revenuebenefits.org.uk © 2016

- Not have a deputy appointed or any other person acting on their behalf in relation to the UC claim.
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have a child or young person living with them some or all of the time where that child or
 young person has been certified as severely sight impaired or blind or is looked after by a local
 authority (unless during a period of respite care) or is entitled to DLA/PIP
- not be an adopted with whom a child has been placed in the 12 months before the date of the UC claim or is expected to be placed within 2 months of the date of the UC claim
- must not be a foster parent or liable to pay CSM
- have an responsibility for providing care to a person with a physical or mental impairment,
 unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or an account with a credit union

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

Where the claimant is awaiting the application for revision of a decision relating to JSA, ESA, IS or HB they will not meet the gateway conditions. Similarly if they have appeal against certain benefits.

Gateway conditions 9

In summary, at the date of claim the claimant/both claimants must:

- live in a relevant district (or gave incorrect information about living in a relevant district area and it is discovered after at least one payment has been made)
- be single
- be a British Citizen who has resided in the UK continuously in the two years prior to the date of claim without leaving the UK for a continuous period of 4 weeks or more during that period
- be aged 18 or over and under 60 years and 6 months
- have a national insurance number

www.revenuebenefits.org.uk © 2016

- not be pregnant or given birth in the last 15 weeks
- not have a doctor's statement in respect of the day on which the UC claim is made (unless it is
 subsequently determined that they do not have limited capability to work), must not be waiting
 for a doctor's statement, must declare that they do not consider themselves to be unfit for work
 and must not have a determination that they have limited capability for work (unless it has been
 determined later that they do not have LCW)
- have capital under £6,000 (a couple are subject to the same capital amount).
- have expected earned income in the one month period from the date of claim of under £338.
- Not be carrying on a trade, profession or vocation for which they receive self-employed earnings
 and must declare that they do not expect to carry on self-employed activing in the one month
 after the UC claim is made
- Must not be a company director or member of a limited liability partnership
- · Not be in any education or training of any kind
- Not have a deputy appointed or any other person acting on their behalf in relation to the UC
- not be homeless or in certain types of supported accommodation
- live in the same household as a person who is a member of the regular or reserve forces and is absent from the home in connection with those duties
- not own (or partly own) their own home
- not have responsibility for a child or qualifying young person
- must not be an adopter with whom a child is expected to be placed within two months of the date of the UC claim
- not be liable to pay child support maintenance by CMEC
- not be a carer including a foster carer
- not have a responsibility for providing care to a person with a physical or mental impairment,
 unless this is as part of paid or voluntary employment
- must not have an appointee or receiver acting for them in respect of their UC claim
- must have a bank, post office or building society account or an account with a credit union

- Old style ESA (see DWP ADM Chapter M3 for guidance)
- Old style JSA (see DWP ADM Chapter M3 for guidance)
- Income support
- Incapacity benefit
- Severe disablement allowance
- Disability Living Allowance
- Personal independence payment

A claimant who is entitled to housing benefit or is entitled (or treated as entitled) to tax credits is not precluded from meeting the gateway conditions.

Note that if a claimant is waiting for a decision on housing benefit, tax credits, old style JSA, old style ESA or income support then they cannot claim.

www.revenuebenefits.org.uk © 2016

y will flot file	et the gatewa	iy conditions	s. Similarly ii	illey llave a _l	opeai agains	t certain ben	ents.