How to complete your tax credits claim form for 2004

The claim form (TC600) is supplied with these notes

Please keep these notes for future reference
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About Child Tax Credit and Working Tax Credit

These notes will help you fill in the tax credits claim form.

Please phone the Helpline if you need more help. The box on the left shows the Helpline numbers, including textphone numbers for people with speech or hearing difficulties who use a textphone. Please take care to use the right number.

Please also phone the Helpline if you want
• a large print or Braille version of these notes,
• a Welsh language version of the form and notes, or
• help in another language.

Introduction

You can claim two tax credits: Child Tax Credit and Working Tax Credit.

To claim, fill in the claim form (TC600), supplied with these notes, or go online at www.inlandrevenue.gov.uk/taxcredits

If you use the form, these notes will help you complete it.

Can you claim?

To qualify for tax credits you must be aged 16 or over and live in the United Kingdom. The United Kingdom (UK) is England, Scotland, Wales and Northern Ireland. See the following pages for other conditions that apply to Child Tax Credit and Working Tax Credit.

For tax credit purposes, you live in the United Kingdom if your main home is in the UK (although you may go abroad from time to time for holidays or on business).

You may also qualify if you do not live in the UK but you are
• a citizen of another country in the European Economic Area (EEA), see table, and you work in the United Kingdom, or
• a Crown Servant posted overseas, or
• a citizen of a country in the European Economic Area (including the UK), see table aside, living in the EEA and you receive a UK state pension or contributions-based Jobseeker’s Allowance.

Couples

Couples must make a joint tax credits claim.

You are a couple if you are
• married and not separated, or
• a man and a woman living together as if you are married and
• both of you are at least 16 and live in the UK.

You are not separated if one of you is living away from home temporarily, for example, due to work or being in hospital and it is your intention to continue as a couple in the future.
The claim form requires information about both of you. You will share responsibility for the information you provide. If you are part of a couple, you cannot decide to claim as a single person.

You are not a couple for tax credit purposes if

- one of you is under 16 or does not live in the UK (or otherwise qualify as a crown servant or EEA citizen – see the previous page). That person cannot claim tax credits, and the other person (if they satisfy the conditions) should make an individual claim.
- you and your partner are the same sex – you will need to make individual claims.

**Income**

The amount of tax credits you receive will depend on your **annual income**. For the purposes of your tax credits claim, your annual income is your income for a tax year (your joint income if you are a couple). The form asks for details of your income for the tax year 2003–04, which ran from 6 April 2003 until 5 April 2004.

If you have children, you are likely to get some tax credit if your income (your joint income if you are a couple) is less than £58,000 a year (or £66,000 if you have a child under the age of one). If you don’t have children, you are likely to get some credit if you are single and your income is less than £10,800 a year, or if your joint income as a couple is less than £15,000 a year.

The final amount of tax credits due will be based on your actual income for the year ended 5 April 2005. We will contact you after that date if we need income details from you.

**Child Tax Credit**

Child Tax Credit is for people who are responsible for at least one child or qualifying young person (see below). You should claim if you have a child or qualifying young person who usually lives with you.

You do not have to be working to claim Child Tax Credit.

**Children and qualifying young people**

For Child Tax Credit purposes

- a person is a child until 1 September following their 16th birthday.
- a qualifying young person is anyone over that age but below the age of 19 who
  - is in full time education (see the notes on page 14), or
  - has left full time education but does not have a job or a training place and has registered with the Careers Service, Connexions Service or equivalent (see page 14).

For the rest of these notes and on the form, where we use the term child/children, we also include qualifying young person/people.
How Child Tax Credit is made up

Child Tax Credit is made up of the following:

• **Family element** – the basic element for families responsible for one or more children. A higher rate of family element, often known as the **baby element**, is paid to families with one or more children under one year old. There is only one family element for each family, regardless of how many children usually live with you.

• **Child element** – one for each child you are responsible for.

• **Disability element** – one for each child you are responsible for if
  – you are receiving Disability Living Allowance for the child, or
  – the child is registered blind or has been taken off the blind register in the 28 weeks before the date of claim.

• **Severe disability element** – one for each child you are responsible for if you receive Disability Living Allowance (Highest Care Component) for the child.

Child Tax Credit and Income Support or Jobseeker’s Allowance

If you are receiving payments in your Income Support or income-based Jobseeker’s Allowance for your child or children, you do not need to claim Child Tax Credit and you can ignore this form. If you do claim Child Tax Credit, then any tax credit you receive will be counted as income for benefit purposes. This means it will reduce the Income Support or income-based Jobseeker’s Allowance you get. If you receive Child Tax Credit, remember to tell your Jobcentre Plus/Social Security Agency office how much you are getting and when it started.

You may wish to claim if you think you will be better off on tax credits. Your Jobcentre Plus/Social Security Agency office can tell you how your entitlement to Income Support or income-based Jobseeker’s Allowance will be affected by making a tax credit claim.

Tax credits and Housing Benefit and Council Tax Benefit

If you claim Child Tax Credit or Working Tax Credit, then any tax credit you receive will be counted as income for Housing Benefit and Council Tax Benefit purposes. If you receive any tax credit, you should tell your Housing Benefit office or Council Tax Benefit office how much you are getting and when it started.
Working Tax Credit is for people who are employed or self-employed (either on their own or in partnership), who

• get paid for their work
• expect to go on working for at least 4 weeks

and who are either

• aged 16 or over and responsible for at least one child, and usually working at least 16 hours a week, or
• aged 16 or over and disabled, and usually working at least 16 hours a week, or
• aged 50 or over and are starting work after receiving certain benefits for at least 6 months (see page 26) and usually working at least 16 hours a week, or
• aged 25 or over and usually working at least 30 hours a week.

How Working Tax Credit is made up

Working Tax Credit is made up of the following:

• **Basic element** – paid to any working person who meets the conditions.
• **Lone parent element** – for lone parents.
• **Couples element** – for couples.
• **30 hour element** – for people who work at least 30 hours a week. Couples with at least one child can claim the 30 hour element if they work at least 30 hours a week between them providing at least one of them works 16 hours or more a week.
• **Disability element** – for people with a disability (see the notes on page 11 and pages 48 to 50).
• **Severe disability element** – for people with a severe disability (see the notes for box 1.12 on page 11).
• **50 plus element** – for people aged 50 or over who are starting work after a period on benefits (see the notes for box 4.4 on page 26).
• **Child care element** – for people who spend money on registered or approved child care (see the notes beginning on page 17).
Filling in the claim form

To help us deal with your claim quickly, please

• write inside the boxes in **black** ink, and

• use **CAPITAL** letters. Use one box for each letter and leave a space between words.

**Please do not** write outside the boxes on the form (unless you make a mistake – see below).

Pages 3 to 5 of the form ask for details of your children and any child care providers you use. There is space for three children and two child care providers. If you need more space, cut out and complete the extra form on pages 57 and 58 of these notes, and send it to us with your claim form.

If you have more than five children or use more than four child care providers, please photocopy pages 57 and 58 before you fill them in. Or use a separate sheet of paper with your name and National Insurance number on it (and your partner’s details if you are part of a couple). Put the number of the question and give the additional information.

**If you make a mistake**, strike through your error. Please do not use correcting fluid on the claim form. Write the correct information either immediately to the right of or underneath the relevant box.

If a box does not apply to you, please leave it blank. Do not strike it through. Please do not write things like NOT APPLICABLE or N/A in any of the boxes.

Read all the questions carefully. Check these notes if you are not sure about your answer. If you need help, phone the Helpline.

If you are part of a couple, give details of one of you in the **YOU** column and the other in the **YOUR PARTNER** column. It makes no difference who completes which column, as long as this stays the same throughout the form.

You share responsibility for all the information on the claim form, so

• you must both check that the information given on the claim form is correct, and

• you must each sign and date a declaration on page 12 of the claim form.

If you have been appointed to act for the claimant(s), (either by us, the Department for Work and Pensions, the Department for Social Development, or a court of law), please make sure that you complete the **APPOINTEE** section on page 12 of the form, to

• explain why the claimant(s) cannot fill in the form themselves, and

• sign the appointee declaration. You can also use the **APPOINTEE** section to apply to be appointed to act for the claimant(s) for the first time.

For more details about completing the **APPOINTEE** section, see page 47 of these notes.
**PART 1**

**PERSONAL DETAILS**

**Box numbers refer to boxes on the form**

1.1 **Your title and surname**
Tell us how you like to be addressed, for example MR, MRS, MISS, MS, or any other title, such as DR. Then enter your surname.

1.2 **First names**
Enter your first names. If you have several, just enter as many as will fit in the boxes.

1.3 **Address**
We ask for your postcode and house number first. This makes it easier for us to check whether we have your correct address.

If you are claiming with your partner, and you both live at the same address, just put your address in the YOU column.

1.4 **Date of birth**
Please enter your date of birth in figures. For example 29 04 1967.

1.5 **National Insurance number**
We need your National Insurance number to deal with your claim. It should have the same format as the National Insurance number shown here – 2 letters, 6 numbers, then 1 letter. You can find it on

- your National Insurance Numbercard,
- your PAYE Coding Notice (P2) from us,
- your P60 End of year certificate that you get from your employer after the end of each tax year, or
- any letter from us, or the Department for Work and Pensions, or Jobcentre Plus (in Northern Ireland, from the Department for Social Development or Social Security Agency).

It may also be on the payslips you get from your employer.

If you do not enter a National Insurance number, your claim may not be valid and we may not be able to pay you any tax credits.

If you don’t know your National Insurance number, contact your local Department for Work and Pensions or Jobcentre Plus office (for Northern Ireland contact your local Department for Social Development or Social Security Agency office). It will be listed in the Phone Book/Yellow Pages under Department for...

Delays will occur if your claim is received without a National Insurance number. If you are sure you have never had a National Insurance number please still make your claim now. Use a separate sheet of paper with your name and address on it giving the reason why you do not have a National Insurance number, for example, Asylum Seeker/non UK national married to a UK national.
If you have underlying entitlement to tax credits we will ask you to go to an interview at your local Jobcentre Plus (in Northern Ireland, Social Security Agency office) before a number is issued to you.

1.6 Phone numbers

We would like to phone you if we have any questions about your claim. Please give the phone number(s) you want us to use.

1.7 Male or female

Put ‘X’ in one box. We cannot accept joint claims if you and your partner are the same sex, you will need to make individual claims.

1.8 Subject to immigration control

You are subject to immigration control if your leave to remain in the UK is subject to the condition that you must not have recourse to public funds. If you are claiming with your partner and only one of you is subject to immigration control, you will still be able to claim tax credits as a couple. If you are claiming individually, or if you and your partner are both subject to immigration control, you are not entitled to tax credits.

You are not subject to immigration control if you are

- a UK national
- a national of another country in the European Economic Area, see table to the left
- someone who has been granted leave to remain in the UK indefinitely (including those with exceptional leave to remain)
- someone who has been granted asylum in the UK.

1.9 Where you usually live

You usually live in the UK if your main home is in the UK (England, Scotland, Wales or Northern Ireland), although you may go abroad from time to time on holiday or on business. If you do not live in the UK, you may still qualify for tax credits in certain circumstances – see page 4. If this applies to you, please tell us the country where you live.

1.10 Other names

Enter in box 1.10 any other names you use, or have used, when contacting government departments. For example, you may have married and changed your name as a consequence. Just give as many of your other names as will fit into the boxes.
If you (or your partner) are disabled or incapacitated, this could increase any tax credit you get. Read the following notes to decide whether boxes 1.11 to 1.13 on the form apply to you.

### Disability

You can get a disability element of Working Tax Credit if

- you work for 16 hours or more a week (see pages 23 to 26), and
- you have a disability which puts you at a disadvantage in getting a job, and
- you meet the qualifying benefits test, or you are returning to work after a recent period of sickness and are eligible to use the Fast-Track route to a disability element.

For more information on the tests you have to meet to show that you are at a disadvantage in getting a job, please see page 48. For details of the qualifying benefits or the Fast-Track rules, see pages 49 to 50.

If you have made a claim for one of the benefits listed on pages 49 to 50 but are waiting for a decision on entitlement, you should attach a letter to the claim form giving details of when you made the claim. In this case, please leave box 1.11 blank. If you are later told that you are entitled to one of the benefits, you should let us know immediately.

We may ask you to nominate a professional who can confirm how your disability affects you – for example, an occupational therapist, community or district nurse, or doctor.

You cannot get a disability element if you do not meet these tests. In this case, please leave box 1.11 blank.

### Disability Living Allowance (Highest Care Component) or Attendance Allowance (Higher Rate)

If you get one of these benefits and you qualify for Working Tax Credit, you can get the severe disability element of the tax credit. The person who gets one of these benefits does not have to be the person who is working.
Incapacity and claiming the child care element of Working Tax Credit

You will be treated as incapacitated for the purposes of claiming the child care element of Working Tax Credit if

- you currently receive
  - Disability Living Allowance
  - Attendance Allowance
  - Severe Disablement Allowance
  - Incapacity Benefit at the short-term higher or long-term rate
  - Industrial Injuries Benefit with Constant Attendance Allowance for you
  - War Disablement Pension with Constant Attendance Allowance or Mobility Supplement for you

or you or your partner receive Council Tax Benefit or Housing Benefit with a Disability Premium or Higher Pensioner Premium for you

or you have been provided with a vehicle under the Invalid Vehicle Scheme.
Fill in Part 2 of the form if you are the person mainly responsible for at least one child or qualifying young person. For Child Tax Credit purposes you are mainly responsible for a child if he or she usually lives with you. You will be mainly responsible even if, at the time of claim, that child is temporarily away from home, for example, because they are on holiday, staying with relatives, in hospital, or away at school.

You do not have to be working to claim Child Tax Credit. If you are in the process of adopting a child or are fostering a child, you can get Child Tax Credit providing the local authority (in Northern Ireland, the Health and Social Services Board) is not paying you for the child’s accommodation or maintenance. Your Local Authority (in Northern Ireland, the Health and Social Services Board) may be making other types of payment for your child, which will not stop you getting the Child Tax Credit. If you receive payments but are unsure what they are for, you should contact your Welfare Officer.

You will not be treated as responsible for a child who

- has claimed tax credits in their own right, or
- having been found guilty of an offence and sentenced by a court, is in custody or detention for a period of 4 months or more, or
- is aged 16 to 18 and is no longer in full time education, unless they are registered with the Careers Service, Connexions Service or equivalent (see page 14).

For the purposes of Child Tax Credit you are not responsible for a child if that child receives Incapacity Benefit in their own right. You should not include that child in your claim even if they still live with you.

The amount of Child Tax Credit depends on the number of children or young people living with you. The form has space for details of up to three children. If you are responsible for more than three children, use the extra form on page 57 of these notes.

If you share the responsibility for a child with another person who is not your partner, only one of you will be able to claim the Child Tax Credit for that child. (Couples must make a joint claim, but only one of you can receive the Child Tax Credit, see page 43.)

Decide which of you has the main responsibility for the child and that person should claim. When looking at who has the main responsibility, something to consider is the amount of time the child lives with you, but other things are also important. If you are unsure what to consider ring the Helpline.

If you cannot agree then both of you must claim and we will decide who gets the Child Tax Credit. To make that decision we will need to contact all claimants to determine which of them has the main responsibility for the child. Any decision on the Child Tax Credit will be based on the information received from the claimants involved. There is a right of appeal against our decision.
Age rules
You can claim Child Tax Credit for a child up to 1 September after their 16th birthday.

You can also claim for a young person aged 16, 17 or 18 provided they are in full time education (see below). You can claim Child Tax Credit until a child’s 19th birthday if they do not leave full time education before that date.

You can also receive Child Tax Credit for a further 20 weeks after a young person leaves full time education, provided they have registered for work or training with the Careers Service, Connexions Service or equivalent (see below), and are still under 18.

Full time education
Young people aged 16, 17 or 18 are regarded as being in full time education if they are studying

- at school or college, or a similar establishment recognised by the Secretary of State, the relevant minister in Scotland, or the Department for Education and Work in Northern Ireland.
- for a qualification up to and including A level, NVQ level 3, Scottish Highers or Scottish Advanced Highers. This does not include studying for a university degree or similar qualification.
- for at least 12 hours a week during normal term time, not including meal breaks or time spent on unsupervised study.

A young person will still count as being in full time education in any week where

- as part of the curriculum, they are on holiday or preparing for exams.
- they are away from school or college due to sickness or ill-health but are intending to return to that course of education.
- they have ended one course of education but have registered for another one starting in the following term, and the only reason for not currently studying is that they are waiting for that course to start.

Registering with the Careers Service or Connexions Service
If a young person aged 16 or 17 has left full time education, you may be able to continue to receive tax credit for a further 20 weeks from the date they left full time education, providing they have registered for work or training with

- their local Careers Service or local Connexions Service, available in England, or
- a body authorised for these purposes by the appropriate minister or department in Scotland, Northern Ireland or Wales,

and you tell us about that registration within 3 months of the date they left full time education.
2.1 Child Benefit reference number

If you (or your partner) are receiving Child Benefit for any of the children you are claiming for, you must tell us your Child Benefit reference number. You can find this on the letter that the Child Benefit Office sends you each April to tell you how much Child Benefit you will receive.

In some cases we will ask for evidence that the child is living with you (for example, if someone else is receiving Child Benefit for a child that you have included on your tax credits claim). But you should not send any evidence with your claim.

2.2 Surname

Enter the child’s surname as it appears on their birth certificate.

2.3 First names

Enter the child’s first names as they appear on their birth certificate. If the child has several, just enter as many as will fit into the boxes.

2.4 Date of birth

Enter the child’s date of birth in figures. For example 15 01 2002. If the child is 16 or over, make sure you also fill in box 2.7 or 2.8 if appropriate.

2.5 About the child

Put ‘X’ in as many boxes as apply.

If you have made a claim for Disability Living Allowance but are waiting for a decision on entitlement you should attach a letter to the claim form giving details of the child in question and when you made the claim. Do not put ‘X’ in the box to state you are in receipt of Disability Living Allowance until a decision is given. If you are later told that you are entitled to Disability Living Allowance for that child, please let us know immediately.

If you receive Disability Living Allowance for your child you may receive the disability element of Child Tax Credit.

If you get Disability Living Allowance (Highest Care Component), you may receive the severe disability element of Child Tax Credit.

The 28-week period referred to in connection with a child coming off the blind register is the 28 weeks before you fill in the form.
The date you became responsible for the child

You can only get Child Tax Credit for a child from the date
- the child started living with you and
- you became the person (or couple) with the main responsibility for that child.

The date a child started to live with you will usually be the date they were born (even if they were born in hospital). But, you may need to put a later date in box 2.6 if for example,
- you become the person with the main responsibility for a child who was previously living with, or the responsibility of, someone else. Enter the date you became responsible.
- a child is placed with you for fostering or adoption. Enter the date they started living with you. But if the local authority (in Northern Ireland, the Health and Social Services Board) is making payments to you for that child, please phone the Helpline.
- you are claiming tax credits as a couple. Enter the date the child started living with you and your partner. But if one of you had the main responsibility for the child before you became a couple, you may be able to get tax credits for that earlier period. Phone the Helpline for advice about what to enter in box 2.6.
- you are claiming tax credits as a single person, but you were previously responsible for the child as part of a couple. Phone the Helpline for advice about what to enter in box 2.6.

You cannot get Child Tax Credit for a period of more than 3 months before the date you make your claim, no matter how long ago you became responsible for the child or young person.

Full time education

Enter ‘X’ in the box if this child is 16 or over but under 19, and is in full time education (see page 14). If you are completing the claim form before 6 April 2004, enter ‘X’ only if the child will be 16, 17 or 18 and in full time education on 6 April 2004.

Careers/Connexions Service

If a young person you are responsible for has left full time education and registered with the Careers Service, Connexions Service, or equivalent (see page 14), you can get Child Tax Credit for a further 20 weeks from the date they left full time education.

Enter the date they left full time education in box 2.8.
As part of Working Tax Credit you may qualify for help towards the costs of child care.

To claim the child care element of Working Tax Credit,

- lone parents must work 16 hours a week or more.
- couples can claim if
  - both of you work 16 hours a week or more, or
  - one of you works 16 hours a week or more and the other is treated as incapacitated because he or she meets the conditions outlined in the notes to question 1.13 on page 12, or
  - one of you works 16 hours a week or more and the other is an in-patient in hospital, or
  - one of you works 16 hours a week or more and the other is in prison.

If you are on maternity leave, adoption leave or paternity leave, you may still be counted as working for the purposes of the child care element. (You must have met the qualifying work conditions immediately before you went on leave.) For more details, please see the conditions outlined in the notes to question 4.2 on pages 23 to 26. You can claim the costs of child care for all your children, including the child care costs of your new child.

You do not have to complete this part of the form if you do not wish to claim help with child care costs.

**The maximum amount of child care element**

You can get up to 70% of your child care costs subject to maximum limits on the weekly costs you can claim for. If you pay for child care for only one child the maximum cost you can claim for is £135 a week. If you pay for child care for two or more children the maximum you can claim is £200 a week. So the maximum weekly amount of child care element you can receive is shown in the table below. However, the actual amount of help you receive will depend on your income.

<table>
<thead>
<tr>
<th>Number of children</th>
<th>Weekly limit</th>
<th>Maximum rate</th>
<th>Maximum child care element</th>
</tr>
</thead>
<tbody>
<tr>
<td>One child</td>
<td>£135</td>
<td>70%</td>
<td>£135 x 70% = £94.50</td>
</tr>
<tr>
<td>Two or more children</td>
<td>£200</td>
<td>70%</td>
<td>£200 x 70% = £140.00</td>
</tr>
</tbody>
</table>

You can claim for any child up to the Saturday following 1 September after their 15th birthday.

But you can claim up to the Saturday following 1 September after a child’s 16th birthday if the child is registered blind, or has been taken off the blind register within the last 28 weeks, or you receive Disability Living Allowance for that child. (The 28-week period is the 28 weeks before you fill in the form.)
You must be paying for your child or children to receive child care provided by a person or organisation that is
- a registered childminder, nursery or playscheme,
- an out of hours club on school premises run by a school or a Local Authority,
- a child care scheme run by an approved provider. For example, an out of school hours scheme, or a provider approved under a Ministry of Defence accreditation scheme abroad.
- a child care provider who is approved to care for your child or children in your own home.
- a domiciliary worker or nurse from a registered agency who cares for the child or children in your own home.

You cannot claim the costs of any form of child care arrangement that does not fit into one of the categories above.

**Child care in your home provided by a relative**
You will not get the child care element if the child care in your home is provided by a relative of your child even if the relative is a registered or approved provider. A relative of the child means a parent, grandparent, aunt, uncle, brother or sister, whether by blood, half blood, marriage or affinity. If you have any questions about the meaning of *relative*, please phone the Helpline.

**When an arrangement starts or stops**
You cannot continue to receive the child care element once an arrangement with a provider stops, although you can claim if you enter into a new arrangement with another provider.

An arrangement stops when your average weekly costs for that provider reduce to zero.

You must have already entered into an arrangement with a child care provider to be able to claim the child care element. To claim the child care element, complete the details on page 5 of the claim form in full. There is space to fill in the details of up to two child care providers. If you use more than two providers you will need to give the extra details on a separate sheet – there’s one on page S8 of these notes.

If you do not fill these details in accurately it may take longer to deal with your claim.

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**Claiming the child care element**

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**Helplines 8am–8pm**
(Except Christmas Day, Boxing Day, New Year’s Day and Easter Sunday)

**England, Scotland, Wales**
Phone 0845 300 3900
Textphone 0845 300 3909

**Northern Ireland**
Phone 0845 603 2000
Textphone 0845 607 6078
**3.1 Child care provider’s name**

Enter your child care provider’s full name.

**3.2 Child care provider’s address**

We ask for the postcode and building number first. This helps us to check that we have the correct address.

**3.3 Child care provider’s phone number**

We may contact your provider to check the arrangement you have with them.

**3.4 Approval or registration details**

You can only get the child care element if your child care provider is approved or registered, so it is essential that you complete these details accurately. Ask your child care provider if you are not sure. Contact the Helpline if you are still unsure.

**3.7 Average weekly child care costs**

The child care element is based on your average weekly child care costs. Round up any pence to the nearest pound.

Using the instructions below, work out your average weekly child care costs and then enter this figure in box 3.7 on the claim form. Round up any pence to the nearest pound.

Do not include in your claim for child care costs any payments that you expect to be met by another source. For instance, you may receive a payment or refund for your costs from your local education authority for part-time nursery education which is sometimes provided for 3 to 4 year olds. If you receive a voucher or financial help from your employer towards your child care costs, then deduct the amount from your total child care costs. Only include the child care costs you have to pay for yourself. Do not include the value of any child care vouchers you receive.

**If you pay for child care weekly and pay the same amount each week**

- Work out your average weekly costs by adding together your weekly costs for the last 4 weeks and dividing the total by 4.
If you pay for child care costs weekly and you pay different amounts at different times (for example, you pay more in the school holidays than during term time).

- Add up the total amount you have paid for child care in the last 52 weeks. (If you started using child care less than 52 weeks ago, work out what you expect to spend on child care in the next 52 weeks.) Include
  - any increases in costs during the school holidays or at any other times.
  - any weeks when you did not pay for child care.
- Divide the total by 52 to work out your average weekly costs.

**Example 1** – Ahmed usually pays £60 a week for child care. However, in the Easter holidays, summer holidays and for two half term holidays (10 weeks in total) he pays £100.

His total costs for 52 weeks are (£100 x 10) + (£60 x 42) = £3,520

His average weekly costs are therefore £3,520 ÷ 52 = £68.

**Example 2** – June does not pay for child care during term time, but in the school holidays she pays an approved playscheme £110 a week to look after her son. She uses the scheme for 2 weeks in the Easter holidays, 7 weeks in the summer holidays, 1 week at Christmas, and two half term holidays (1 week each), making 12 weeks in total.

Her total costs for 52 weeks are (£110 x 12) + (£0 x 40) = £1,320

Her average weekly costs are therefore £1,320 ÷ 52 = £26.

If you pay for child care monthly and pay the same amount each month

- Work out your average weekly costs by multiplying the amount you paid in the last month by 12 and dividing the total by 52.

If you pay for child care monthly and you pay different amounts at different times (for example, you pay more in the school holidays than during term time)

- Add up the total amount you have paid for child care in the last 12 months. (If you started using child care less than 12 months ago, work out what you expect to spend on child care in the next 12 months.)
- Divide the total by 52 to work out your average weekly costs.

**Example** – Carmen pays for child care monthly but the amount she pays varies from month to month.

Her monthly payments in the last 12 months were:

<table>
<thead>
<tr>
<th>Month</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>April</td>
<td>£0</td>
</tr>
<tr>
<td>February, October and December</td>
<td>£600</td>
</tr>
<tr>
<td>July and August</td>
<td>£800</td>
</tr>
<tr>
<td>Other 6 months</td>
<td>£900</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>£2,300</strong></td>
</tr>
</tbody>
</table>

Carmen’s average weekly costs are therefore £2,300 ÷ 52 = £45.
If you have just made an arrangement with a child care provider and have not yet started to pay them

- Work out your average weekly costs by estimating what you will be paying for each week. You should ask your provider how much they intend to charge you before you give us your estimate. If you overestimate what you are going to pay, your tax credit payment may be reduced later and you may have to pay back any overpayment.

If you pay different amounts of child care costs at different times and you expect to need child care for less than a year (for example, because your child will be starting school in a few months and you will no longer need it) you can estimate your average weekly child care costs. Start in the week you first claim the child care element and finish in the week the child care ceases (include weeks when the costs are zero). Then, divide the costs by the number of weeks you used in your total. You must notify the Tax Credit Office when your child care ceases.

Please round up your average weekly child care costs to the nearest pound. For example, if your average weekly child care costs are £97.12, enter £98 in box 3.7.

After you have claimed the child care element, the amount you are due can be adjusted if your child care costs change. You need to tell us about any of the changes listed below so that we pay you the right amount of child care element.

You can tell us about changes by phoning the Helpline or by writing to Tax Credit Office, (Change of Circumstances), Preston, PR1 0SB. Customers in Northern Ireland should write to Tax Credit Office (NI) (Change of Circumstances), Dorchester House, Great Victoria Street Belfast, BT2 7WF

**What counts as a change?**

When working out whether or not your average weekly costs have changed you must use the same method as you used to work out your average weekly costs originally.

You **must** tell us within 3 months if

- your average weekly costs fall to zero, or
- your average weekly costs fall by £10 or more, for at least 4 weeks in a row.

If you don’t tell us about these changes you may be overpaid tax credits and have to pay some back. You may also have to pay a penalty if you haven’t told us of the change within 3 months.

Also tell us if your average weekly costs rise by £10 or more for at least 4 weeks in a row.

The change to your average weekly costs has to remain in place for at least 4 weeks. If the change reduces the amount of tax credit you are entitled to, we will only reduce your award after the first 4 weeks of the change so you should tell us as soon as possible.
If the change increases your tax credits we will increase your award from the first week as long as the change lasts for at least 4 weeks. A change cannot be backdated by more than 3 months.

If you don’t tell us about a rise in costs you may not get as much tax credit as you should. To get any increase in your tax credit backdated to the week in which the costs first increased, you must tell us within 3 months of that first week.

**How do I work out whether or not my average weekly child care costs have changed?**

If your average is based on your total costs for the year divided by 52

- work out whether your average weekly costs have changed by looking at what you expect to pay over the next 52 weeks (or 12 months)
- divide that by 52. If it is £10 or more higher or lower than your current average then you should tell us.
- Because your weekly average is based on a whole year’s costs any change to the weekly average will be treated as being in place for the required 4 consecutive weeks.

**Example** – Shahida usually pays £40 a week for child care. However, in the Easter holidays, summer holidays and for two half term holidays (10 weeks in total) she pays £120.

Her total costs for 52 weeks are (£120 x 10 ) + (£40 x 42) = £2,880

Shahida’s average weekly costs are therefore £2,880 ÷ 52 = £56.

In October 2003 she starts to work longer hours and needs her childminder to look after her children for more hours each week. During term time she will now have to pay £50 a week and in the 10 weeks of the holidays she will be paying £140 a week.

Her total costs for the next 52 weeks are

(£140 x 10 ) + (£50 x 42) = £3,500.

Her new average weekly costs are therefore £3,500 ÷ 52 = £68.

That is an increase over her previous average of more than £10. And as it is worked out by looking at costs for a whole year, it is treated as lasting for more than 4 weeks (in fact it will last for a whole year). So Shahida should tell us straightaway.

If your average is based on your fixed weekly costs for the past 4 weeks

- To work out whether your average weekly costs have changed you should look at what you will pay in each of the next 4 weeks. If it is £10 or more higher or lower than your current average in each one of the 4 weeks you should tell us.

**Ignore changes of less than £10 in your average weekly costs**

Please phone the Helpline immediately if your costs have changed and you think your child care element needs to be adjusted.
Only complete this part if

- you do paid work as an employee or self-employed person (on your own or in partnership), or
- you will start to do such paid work within the next 7 days – any tax credit you get will be on the basis that you do in fact start that paid work, or
- you or your partner are on sick leave or maternity, paternity or adoption leave from work – you may still be treated as working (see pages 24 and 25).

If you are responsible for a child or you have a disability, you may qualify for Working Tax Credit if you are aged 16 or over and you (for couples, one of you) usually work 16 hours a week or more. If you usually work 30 hours or more a week, you may get a higher rate of Working Tax Credit. Couples with at least one child can claim the 30 hour element if they work at least 30 hours a week between them providing at least one of them works 16 hours or more a week.

If you are not responsible for a child and do not have a disability, you may still qualify for Working Tax Credit if you are aged 25 or over and you usually work 30 hours a week or more.

If your current working hours are less than 16 (or 30 if you do not have children or a disability) you will not get Working Tax Credit.

If you are part of a couple and both of you work, we need details about your work for both of you.

If you are aged 50 or over, even if you are not responsible for a child and do not have a disability, you may still qualify for Working Tax Credit if you are starting work at least 16 hours a week after receiving certain benefits for at least 6 months. See the notes for box 4.4 on pages 26 to 27.

If you are claiming Working Tax Credit as a couple and one of you is serving a custodial sentence of more than 12 months, please ring the Helpline for advice.

4.1 Place of work

Put ‘X’ in the box if you usually work in the United Kingdom (that is England, Scotland, Wales or Northern Ireland), even though you may go abroad from time to time as part of your work. If you usually work outside the United Kingdom, enter the country in which you usually work.

4.2 Usual hours

If you are an employee, enter the total number of hours you usually work and are paid for each week, in all the jobs you do. Include overtime if this regularly forms part of your working week.

If your hours change from week to week, enter the number of hours a week that you and your employer(s) consider to be your usual working hours.

If you are self-employed, enter the number of hours you spend working in your business in a normal week.
If you do seasonal work, or work more hours at certain times of the year, enter the number of hours a week you are working now.

If you work only during school terms, and your work forms a regular pattern over the year, enter the number of hours a week you work during school terms.

These examples may help you work out your usual working hours:

**Example 1** – Jim usually works 28 hours a week. This week he took 2 days off unpaid and only worked 17 hours. But he expects to work 28 hours next week, and each week for the foreseeable future. So his usual hours are 28 hours a week.

**Example 2** – Bill is contracted to work 25 hours a week. This week he has also done 10 hours of overtime. Last week, Bill did no overtime at all, but most weeks he does 5 hours of overtime. His usual hours are therefore 30 hours a week, made up of the 25 hours a week he is contracted to work, and the 5 hours overtime he usually does each week. The fact that in the last couple of weeks he has not worked exactly 30 hours does not matter.

**Example 3** – Every fortnight, Sue works 14 hours one week, and 18 hours the next. This hardly ever changes. To work out her usual weekly hours, she should therefore look at the average number of hours she works over this regular cycle. Sue’s usual hours are therefore 16 hours a week.

**Example 4** – Mick has worked 30 hours a week for the last 12 months. But 2 weeks ago he left his job. Although he is looking for a new job, he is not currently working at all. His usual hours are therefore nil. The fact that he has worked until recently doesn’t affect this.

**Example 5** – Anne hasn’t worked at all for the last 10 years. She started a new job last week, working 20 hours a week. Her usual hours are therefore 20 hours a week. The fact that she only started last week does not alter the fact that she now usually works 20 hours a week.

**Example 6** – Sam usually does 35 hours seasonal work a week for 3 months each summer. She can claim Working Tax Credit during this 3-month period, but when she finishes this seasonal work, her Working Tax Credit will stop, unless she gets another job within a week of finishing. She cannot get Working Tax Credit until the next period in which her usual hours of work are high enough for her to qualify again.

**Example 7** – Mary works as a school dinner lady for 18 hours a week during term time. Her usual working hours are therefore 18 hours a week. It does not matter that she does not work at all in the school holidays, because these holidays are part of her regular annual working cycle and do not count in the calculation of usual working hours.

If you need more help in deciding how many hours you usually work, please phone the Helpline.

**Sickness**

If you are on sick leave and expect to return to work once you are recovered, your usual hours are the hours you usually worked immediately before you became ill.
Similarly, if you have temporarily reduced your hours because of sickness but you and your employer expect you to return to your usual working pattern, enter your usual hours. If you are not sure, please phone the Helpline.

If you are off work for up to 28 weeks because of illness and you are receiving either
- Statutory Sick Pay (SSP), or
- Short-term Incapacity Benefit at the lower rate, or
- Income Support paid on the grounds of incapacity for work, or
- National Insurance Credits on the grounds of incapacity for work
you will still be able to claim Working Tax Credit providing your usual working hours were at least 16 or 30 hours a week (whichever applied) immediately before you started to receive any of these benefits. This applies to employees and the self-employed.

**Maternity leave**

Most women receive Statutory Maternity Pay (SMP) or Maternity Allowance (MA) for the first 26 weeks of maternity leave (known as ordinary maternity leave). This can be followed by up to 26 weeks of unpaid leave, known as additional maternity leave.

For the 26 weeks of ordinary maternity leave, whether or not you are receiving SMP or MA, your usual hours are the hours you usually worked immediately before your ordinary maternity leave, SMP or MA started. You are still treated as being in work and able to claim Working Tax Credit providing your usual working hours were at least 16 or 30 hours a week (whichever applied) immediately before you started to receive either of these benefits. If you are a first-time mother, you can claim Working Tax Credit from the date of birth of your first child, providing your usual working hours were at least 16 hours a week immediately before your maternity leave began.

When the 26 weeks of ordinary maternity leave are over, you continue to be eligible for Working Tax Credit if you begin to work again at that point. Any further (unpaid) additional maternity leave does not count as being in work and you are not eligible for Working Tax Credit for this period.

**Adoption or paternity leave**

If you adopt a child, you may be eligible for 26 weeks ordinary adoption leave, for which you may get Statutory Adoption Pay (SAP) followed by 26 weeks additional (unpaid) adoption leave.

New fathers may be eligible for 2 weeks paternity leave and be paid Statutory Paternity Pay (SPP) for those 2 weeks.

If you are on ordinary adoption leave or paternity leave, your usual working hours are the hours that you usually worked immediately before that leave began. You are still treated as being in work and able to claim Working Tax Credit providing you usually worked at least 16 or 30 hours a week (whichever applied) immediately before you started to receive either of these benefits. This also applies if you are self-employed. If you are a first-time parent, you can claim Working Tax Credit from the date of placement for adoption or birth of your first child, providing your usual working hours were at least 16 hours a week immediately before your adoption or paternity leave began.
Strike periods
If you are on a strike for a period of up to 10 consecutive days on which you should have been working, your usual working hours are the hours that you usually worked immediately before the strike period began. You are still treated as being in work and able to claim Working Tax Credit providing you usually worked at least 16 or 30 hours a week (whichever applied) immediately before going on strike. From the 11th consecutive day of any strike action, you are no longer due Working Tax Credit. You cannot make a new claim for Working Tax Credit until you have resumed work.

If you are suspended from work
If you are suspended from work while complaints or allegations against you are investigated, your usual working hours are the hours that you usually worked immediately before you were suspended. You are still treated as being in work and able to claim Working Tax Credit providing you usually worked at least 16 or 30 hours a week (whichever applied) immediately before the suspension began.

Pay in lieu of notice
If you leave your job and receive pay in lieu of notice, you do not count as being in work for tax credit purposes during the period for which you receive the pay. But if you get another job during that period, you may still qualify for Working Tax Credit on the basis of that new job.

4.3 Starting work or changing your hours, and coming off benefits
Fill in this question if you have previously claimed Income Support, income-based Jobseeker’s Allowance or Pension Credit, but stopped in the last 3 months. Enter the date that you started work or your hours changed so that you no longer qualified for these benefits. (From 6 October 2003, Pension Credit replaced Minimum Income Guarantee.)

4.4 ‘50 plus’ element
The 50 plus element applies to those who are aged 50 or over, on the date they return to work, after receiving one of a range of qualifying benefits for at least 6 months. It is payable for 12 months from the date you return to work.

Enter the date you, or your partner if you have one, started work (or are going to start work), if you
• are 50 or over, and
• are starting work for at least 16 hours a week, and
• were getting one or more of the following benefits for the 6 months before you started work:
  – Income Support,
  – Jobseeker’s Allowance,
  – Incapacity Benefit,
  – Severe Disablement Allowance,
- Pension Credit (replaced Minimum Income Guarantee from 6 October 2003).

You can also claim if you have been signing on for National Insurance Credits for 6 months. If you received Invalid Care Allowance, Bereavement Allowance or Widowed Parent’s Allowance before making a successful claim to one of the benefits listed above, the period during which you received any of these allowances will count towards this 6-month period.

If you are starting work but your partner was receiving one of the benefits listed on pages 26 to 27, you can still qualify if a dependent supplement was paid as part of the benefit. If you have had short breaks between periods on benefit, you may still be eligible for the 50 plus element of Working Tax Credit.

If you meet the above conditions, you will get the basic element of Working Tax Credit and the 50 plus element. You may also get other elements of Working Tax Credit that apply to you, such as the couples element or disability element, but only if:
- you are responsible for at least one child, or
- you are disabled, or
- you work 30 or more hours a week.

If this is not your first claim for Working Tax Credit and you do not satisfy the above rules, you may still need to tick box 4.4. If:
- you met the rules and received a previous award of Working Tax Credit, including the 50 plus element, for less than 12 months, and
- you are now restarting qualifying remunerative work immediately after a gap in employment or self-employment of no longer than 6 months (26 weeks),

you should tick box 4.4, as you may be entitled to the 50 plus element of Working Tax Credit.

Once you have received the 50 plus element for 12 months you will continue to qualify for Working Tax Credit only if:
- you (or your partner) work at least 16 hours a week and have responsibility for a child or qualifying young person, or
- you (or your partner) work at least 16 hours a week and qualify for the disability element of Working Tax Credit, or
- you (or your partner, provided they are aged at least 25) work at least 30 hours a week.

**Working as an employee**

Your employer will usually pay any Working Tax Credit due with your wages.

**4.5 Your jobs**

Enter the number of paid jobs you have. If you have one job, put ‘1’ in box 4.5.
**4.6 Employer’s name**

Enter your employer’s full name. For example, MAPLE AND SUGDEN LIMITED, not MAPLES.

If you have more than one employer, enter in boxes 4.6 to 4.10 details of the job where you work the **most hours**. If you work the same number of hours for two or more employers, choose one employer and enter their details in boxes 4.6 to 4.10.

**4.7 Employer’s PAYE reference**

Please make sure you give us the right reference, in full. It should have the same format as the reference shown here. Look on your latest payslip. You will also find it on your Notice of Coding (P2) from us. Your employer’s PAYE reference will also be shown on your P60 End of year certificate, which your employer gives you after each tax year. But if you have changed jobs since getting any of these items, make sure that you give us your **current** employer’s PAYE reference. Ask your employer if you are not sure.

**4.8 Your payroll number**

Not everyone has a payroll number, but if you do have one please enter it in full. Look on your payslips or P60 End of year certificate.

**4.9 Pay office address**

Please enter the address of your pay office. This may not be the same as your workplace or head office. We ask for postcode and building number first. This helps us check that we have the correct address. If there’s no building number, include the name of the building in the ‘rest of address’ box.

**4.10 Employer’s pay office phone number**

Enter the number you would ring to make enquiries about your pay.

**Working as a self-employed person or in partnership**

**4.11 Your tax reference**

Enter the 10 digit tax reference number shown on page 1 of your tax return, for example, 12345 98765.

**4.12 The date you started self-employment**

If you only recently started working for yourself (or in partnership) you may not have told us yet or received a tax return. If you don’t know your tax reference, enter the date you started self-employment.
The amount of tax credits you receive depends on your income. For couples it depends on your joint income.

5.1 Social security benefits

If you receive or are claiming one of the following, put ‘X’ in the appropriate box in 5.1 and leave the rest of Part 5 blank:

• Income Support – (except when you are receiving Income Support or income-based Jobseeker’s Allowance as a run-on payment (for example, Lone Parent Run-on) while working at least 16 hours a week – see ‘Important exception’ below – or if your Income Support has been taxed please tell us about the amount of taxable benefit in box 5.2).

• Income-based Jobseeker’s Allowance.

• Pension Credit (replaced Minimum Income Guarantee from 6 October 2003).

You will already have given details of your income to Jobcentre Plus (Social Security Agency in Northern Ireland) as part of your claim for one of these benefits, so there is no need to fill in boxes 5.2–5.6.

If you (for couples, either one of you) are receiving one of those benefits you will automatically receive your maximum entitlement to tax credits when you make your tax credits claim.

Your Child Tax Credit will be counted as income for the purposes of your Income Support and income-based Jobseeker’s Allowance claim. So you will not receive both the Child Tax Credit and the child allowance part of these benefits at the same time. Any Working Tax Credit you receive while claiming one of these benefits will also be counted as income for the purposes of that benefit.

Important exception

We need to know your income if you are still receiving Income Support or income-based Jobseeker’s Allowance in the form of a run-on payment, because

• you have started work within the last 2 weeks, or
• you are going to start work within the next 7 days.

If this applies to you or your partner, please fill in the rest of Part 5.

On the form you will need to give details of your income for the tax year 2003 – 04. That is, from 6 April 2003 to 5 April 2004. The notes below explain what to put in each box on the form and will help you work out the amounts.

If you are a part of a couple your tax credit award is based on your joint income. That means you each need to supply details of your income individually for the year 2003 – 04. Even if you were not a couple in that year or were only together for part of that year we need details of both of your individual incomes for the whole year.
In general, the income details we ask you to enter in Part 5 are those that would be taken into account for tax purposes. For tax credits, we take into account the gross amount of income you receive, that is, your income before tax and National Insurance contributions have been taken off. If you make contributions from your earnings to buy shares in your employer’s company, you should add these contributions back to your gross pay.

You should deduct the following when working out your income.

- Gross contributions to an approved pension scheme such as an occupational pension scheme, a personal pension plan or a retirement annuity contract.
- Gross payments under Gift Aid or amounts under the payroll giving scheme, Give As You Earn (GAYE).

If you made Gift Aid payments, please phone the Helpline.

There are some differences between the tax credit and income tax rules, so please read the following notes very carefully.

### 5.2 Taxable social security benefits

Enter the total taxable social security benefits you, and your partner if you have one, received in 2003–04. The working sheet on page 31 shows the social security benefits to include.

**Do not include:**

Child Benefit, Child Tax Credit, Working Tax Credit, Pension Credit, Disability Living Allowance, Severe Disablement Allowance, Attendance Allowance, Housing Benefit, Council Tax Benefit, Industrial Injuries Disablement Benefit or Maternity Allowance.

**If you have any of the following benefits,** they need to be entered as ‘Other income’ in box 5.6 (see page 38):

State pensions, including the Retirement Pension, Industrial Death Benefit, Widow’s Pension, Widowed Mother’s Allowance and Widowed Parent’s Allowance.

Your Social Security office may have sent you a record of the taxable amount of benefit you were paid in 2003–04. Add on any extra amount you were paid in these benefits for your children. Contact your local Social Security office, or Jobcentre Plus office, if you do not have details of the amount of benefits paid to you in 2003–04. For general questions on which benefits to include, phone the Helpline.

Enter below the relevant amount of each benefit you or your partner received. Then round down the total to the nearest pound. For example, if the total is £3,456.68 enter £3,456 in box 5.2.
## BENEFITS – AMOUNT RECEIVED IN 2003 – 2004

<table>
<thead>
<tr>
<th>Benefit</th>
<th>You</th>
<th>Your partner</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bereavement Allowance</strong></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td><strong>Carer’s Allowance</strong></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>(previously called Invalid Care Allowance)</td>
<td>Including any child dependency increase.</td>
<td></td>
</tr>
<tr>
<td><strong>Contributions-Based Jobseeker’s Allowance</strong></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Excluding any amounts of income-based Jobseeker’s Allowance.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>If you started work and gave your employer a P45U showing these details, do not include them here.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Incapacity Benefit</strong></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Include benefit paid after the first 28 weeks of incapacity (at the short term higher and long term rates) together with any child dependency increase. If any tax was deducted from your benefit, enter the amount due before the tax was taken off. Do not include benefit paid in the first 28 weeks of incapacity (at the short term lower rate) or benefit paid for a period of incapacity that began before 13 April 1995 and for which Invalidity Benefit used to be payable or any child dependency increase with these payments. If you started work and gave your employer a P45U showing these details, do not include them here.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Income Support</strong></td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>This is taxable if it is payable to a member of a couple and the recipient (but not the recipient’s partner) is on strike. There is no need to report Income Support if it is not taxable.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong> to enter at box 5.2 (round down to the nearest pound).</td>
<td>£</td>
<td>£</td>
</tr>
</tbody>
</table>

### 5.3 Earnings as an employee

Use the working sheet on page 34 to work out your total earnings. If you need more help, phone the Helpline.

**Step 1**

Enter your total income from all your paid employments in the year 6 April 2003 to 5 April 2004. We need to know the amount before taking off Income Tax, National Insurance contributions or other deductions, in particular any contributions from your earnings to buy shares in your employer’s company under a Share Incentive Plan (SIP).

**Include**

- Statutory Sick Pay. This counts as income for tax credits purposes. (It will already be included in the pay figure on your P60 or P45.)
• Any tips or gratuities you received.
• The taxable part of any payments you received in connection with the termination of an employment, or if the terms of your employment were changed (such payments are taxed if, and to the extent that, they exceed £30,000).
• Taxable gains from security options (such as company shares, bonds, Government gilts etc) acquired by reason of your employment.
• Strike pay which you received from your trade union if you were involved in industrial action (this counts as income for tax credits even though such payments are not taxable as earnings).

**Do not include**
• Any tax credit or New Deal 50+ Employment Credit you received as part of your wages or separately. These credits are not taxed and do not count as income for tax credits purposes.

**Deduct**
• Any expenses which you met from your earnings and which arose wholly, exclusively and necessarily in the course of your work (as well as travelling expenses necessarily incurred in the performance of your duties).
If you paid such expenses and were not reimbursed by your employer, deduct the amount of these from your gross pay.
If your employer reimbursed you, do not include the reimbursed amount received in your claim.

---

**Where to find details of your pay from employments in the year 6 April 2003 to 5 April 2004 (2003 – 04)**

All of your employers in 2003 – 04 should have given you a record of your taxable pay. This will be a P60, or a P45 if you left before 5 April 2004.

**If you had only one job in the year 2003–04,** copy the figure labelled ‘In this employment’ on your P60, or ‘Total pay in this employment’ on your P45.

**If you had more than one job,** add together the ‘in this employment’ figures from all your P60s and P45s.

If you don’t have a P60 or P45 for a particular job, check whether you have your final 2003–04 payslip. This may show your total pay for the year in that job.

If you don’t have a final payslip, you may be able to use another payslip if you were paid the same amount throughout 2003–04. Multiply the pay shown on your weekly/monthly payslip by the number of weeks or months you worked there in the year. But you **cannot** use this method if your earnings changed during 2003–04.

If you cannot work out your total pay by any of these methods, please phone the Helpline.
• Certain payments from your earnings which are deductible for income tax purposes, such as fees and subscriptions to professional bodies and learned societies, employee liabilities and indemnity insurance premiums, agency fees paid by entertainers and contributions to charity under a payroll giving (GAYE) scheme. If the amount for GAYE has been deducted by your employer, no further adjustment is necessary. And if payments have been made for professional subscriptions etc, a similar deduction can be made from earnings for tax credit purposes before inclusion in the claim form.

**Step 2**

If you made contributions to an Inland Revenue-approved pension scheme, take off the gross amount you paid during the year 6 April 2003 to 5 April 2004.

If you paid into a Personal Pension Plan, you will have received tax relief by paying less than the contributions set out in the Pension Plan schedule. This includes Free-Standing Additional Voluntary Contributions (FSAVCs) and Stakeholder pensions. Enter in the working sheet the gross contributions, before tax relief was given.

Pension contributions are usually paid monthly. Add together the **gross monthly contributions** shown on your Pension Plan schedule.

If you made personal pension or retirement annuity contributions, please phone the Helpline.

If you paid your pension contributions through your employer you don’t have to deduct anything. Your employer will already have deducted your pension contributions from the pay figure he entered on your P60 or P45, so you can ignore this step. This also applies to Additional Voluntary Contributions (AVCs).

If you are a doctor or a dentist making contributions both to the NHS superannuation scheme and to a retirement annuity contract or a personal pension, and you work out the tax relief due under the Inland Revenue’s Extra Statutory Concession A9, then the deduction for tax credit purposes may be made on the same basis. The amount deductible is the allowable amount for income tax.

**Step 3**

Deduct £100 from your income for each week you received Statutory Maternity Pay or, if relevant, Statutory Paternity Pay or Statutory Adoption Pay.

Statutory Maternity, Paternity and Adoption Pay are taxable income, but for tax credits purposes £100 a week of each payment is ignored.

If you were on maternity leave but your employer did not pay Statutory Maternity Pay, you may have claimed Maternity Allowance instead. Maternity Allowance is not income for tax credits purposes and should not be included anywhere on your tax credits claim form.
EARNINGS FROM EMPLOYMENT IN 2003–2004

**Step 1** For each employment, enter your gross pay after
deduction of
- pension contributions
- GAYE amounts, and
- allowable expenses you have incurred
  (see page 32)

**But,** before taking off
- Tax and National Insurance contributions and
- Share Incentive Plan deductions.

There is space for you and your partner to enter up to four jobs each.

**Include**
- any tips or gratuities you received,
- any Statutory Sick Pay you received, the taxable part of any termination payments, taxable securities options gains and
- any strike pay you received.

<table>
<thead>
<tr>
<th>You</th>
<th>Your partner</th>
</tr>
</thead>
<tbody>
<tr>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>£</td>
<td>£</td>
</tr>
</tbody>
</table>

**Step 2** Deduct any personal pension contributions you paid
direct. Enter the gross figure before any tax relief.

| £   | £           |

**Step 3** Deduct £100 for each week you received
Statutory Maternity Pay, Statutory Paternity Pay and Statutory Adoption Pay.

| £   | £           |

**Total Earnings** (round down to the nearest pound)

Enter this total at box 5.3
Enter this total at box 5.3

---

**5.4 Company car and fuel, taxable vouchers and payments in kind from all jobs**

You may have received benefits from your employer which were not paid out in wages but which were taxable. These are called benefits in kind. Your employer should have given you information about these by 6 July 2004, usually on a form P9D or P11D. You do not have to work out the amount of each individual benefit – your employer will tell you the taxable values.

If you have not received a form P9D or P11D for the year 6 April 2003 to 5 April 2004 and you think you should have, ask your employer or phone the Helpline.
For tax credits purposes we take into account the value of the following benefits in kind:

- Any goods and assets your employer gave you that you could sell for cash or anything bought for, or paid to you, other than at market value. For example, gifts of food, drink, fuel, cigarettes, clothes etc. If you received any goods or assets from your employer, please tell us what the second-hand value would be if you sold them, or what they cost your employer if this is more. These amounts are shown on forms P11D (at section A) and P9D (section A(2), in the third and fourth boxes).

- Any payments made by your employer which you should have paid. For example, if your employer paid your rent directly to your landlord or paid your income tax liability or your gas, telephone or electricity bills. Again, these amounts are shown on forms P11D (the first box numbered 1.12 in section B) and P9D (at section A(2), in the first, second and, if appropriate, fifth boxes).

- Cash and non-cash vouchers and credit tokens, such as company credit cards. (Ignore the value of any vouchers provided for registered child care.) The value of these benefits is shown on forms P11D (at section C) and P9D (add together all the boxes in section B).

If you earn at a rate of £8,500 or more a year (including any benefits in kind), or you are a company director, the following benefits are also taxable and form part of your income for tax credits purposes:

- Authorised Mileage Allowances paid to you by your employer for using your own car for business or where your employer met any of the running costs such as petrol, repairs etc. The taxable amount is shown on form P11D at section E.

For the tax year 2003–04 only the excess over the statutory tax-free limit is taxable. Only this taxable excess should be reported in tax credit claims.

- If your employer does not pay you authorised mileage allowances for using your own car for business, or
- you receive less than the tax-free limit (the ‘approved amount’) of these allowances

you can deduct the difference between the ‘approved amount’ and what you receive from your employer, from your earnings as an employee (see the notes on box 5.3, pages 31 to 34).

- Any company car or car fuel benefits provided by your employer. These can be found at boxes 1.16 and 1.17 in section F of the P11D.

- Expenses payments made to or on your behalf (shown at Section O on form P11D). However, the amount of these payments may be reduced by claiming a deduction of expenses allowed for certain income tax purposes. For example, for expenses incurred wholly, exclusively and necessarily in the course of your work, or for travelling expenses incurred necessarily in the performance of your duties.

<table>
<thead>
<tr>
<th>P11D EXPENSES AND BENEFITS 2003-04</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Employee’s name</strong></td>
</tr>
<tr>
<td><strong>Employee’s details</strong></td>
</tr>
<tr>
<td><strong>National Insurance number</strong></td>
</tr>
<tr>
<td><strong>P11D Code for Details of Car That have been Approved CO2 Emission</strong></td>
</tr>
<tr>
<td><strong>P11D Code for Details of Car That have been Approved CO2 Emission</strong></td>
</tr>
<tr>
<td><strong>Amount paid for fuel</strong></td>
</tr>
<tr>
<td><strong>No. of journeys</strong></td>
</tr>
<tr>
<td><strong>Mileage allowance</strong></td>
</tr>
</tbody>
</table>

Helplines
8am–8pm (except Christmas Day, Boxing Day, New Year’s Day and Easter Sunday)
England, Scotland, Wales
Phone 0845 300 3900
Textphone 0845 300 3909
Northern Ireland
Phone 0845 603 2000
Textphone 0845 607 6078
If you have had benefits in kind from more than one employer, add the figures together to show the amounts received from all employments.

**BENEFITS FROM YOUR EMPLOYER(S) IN 2003–2004**

<table>
<thead>
<tr>
<th>Type of benefit</th>
<th>You</th>
<th>Your partner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Goods or assets</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Your liabilities (bills etc) paid by employer</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Vouchers and credit tokens</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Car mileage allowances or running costs</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Company cars</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Car fuel</td>
<td>£</td>
<td>£</td>
</tr>
<tr>
<td>Taxable expenses payments</td>
<td>£</td>
<td>£</td>
</tr>
</tbody>
</table>

**Total to enter in box 5.4**

£

Enter in box 5.4 the total of these benefits for the year to 5 April 2004, rounded down to the nearest pound. For example, if your 2003 – 04 benefits in kind were £254.36, put £254 in box 5.4.

### Income from self-employment

If you are in self-employment (either on your own or in partnership) and you have sent us your 2003 – 04 tax return, your profit is the figure you entered in box 3.26 or box 3.83 on the Self-employment Pages (or box 4.13 on the Partnership Pages) of your tax return. If you have more than one business add together all the box 3.26, box 3.83 or box 4.13 figures.

If you have not sent us your tax return for the year ended 5 April 2004 you must estimate your profits for 2003/04.

In box 5.5, enter your total profits minus:

- the gross amount of any contributions you made to a pension scheme or retirement annuity contract
- any trading losses brought forward from a previous year under the tax credits rules (see guidance on losses on page 37)
- the gross amount of any Gift Aid payments you made.

If you made personal pension or retirement annuity contributions, trading losses or Gift Aid payments please phone the Helpline.
Any amount you added on for averaging in box 3.81 (or 4.12), perhaps because you are a farmer or a market gardener with fluctuating profits. (Averaging is not allowed in tax credit claims.)

plus

Any amount you deducted for averaging in box 3.81 (or 4.12).

Please round down this total to the nearest pound before entering it in box 5.5. For example, if your profits are £8,345.65, enter £8,345 in box 5.5.

If your business received other income or profits, for example, rental income (shown in box 3.50 on the Self-employment Pages, or box 4.70 and/or box 4.73 on the Partnership Pages of your tax return) include the profits here (not in box 5.6). If you are now self-employed but had no income from self-employment in 2003–04, leave box 5.5 blank. But please read carefully the information about changes in income on page 55 of these notes.

Working out your profits if you haven’t sent us your return
Your business profit is the difference between

• your turnover – all the money your business earned for work you’ve done or goods you’ve sold, and

• your allowable business expenses.

If you need help working out your turnover or your allowable business expenses, please call the Self Assessment Helpline on 0845 9000 444.

Do you have a yearly date on which you make up your books? If so, that is your accounting date. The profit to enter in box 5.5 is your 12 months’ profit up to your accounting date in the year to 5 April 2004. Please round down this total to the nearest pound before entering it in box 5.5. For example, if your profits were £8,345.65, enter £8,345 in box 5.5.

If you’ve only just started working for yourself or need help working this out, call the Self Assessment Helpline on 0845 9000 444.

Losses
If your business made a loss in the tax year 2003–04 (box 3.84 or 4.14 on your return) enter ‘0’ in box 5.5. The tax credit rules on losses operate separately from those for income tax. This means that, for tax credit purposes, you deduct the loss from

• any other income you may have for that year, or

• in a joint claim, any other income which you and your spouse or personal partner may have for that year.

If this does not use up the entire loss, the balance (that is, the unused part of the loss deducting the amounts set against other income in the year) may be carried forward to be set against the profits of the same business in a future tax year.
Similarly, if you had a loss in 2001–02 (the previous year for the purposes of tax credit claims in 2003–04) and there is some loss remaining after the deduction from other income from 2001–02, the unused part of the 2001–02 loss may be brought forward and deducted from the profits of the same business in the tax year 2003–04.

If you made a trading loss and have any questions about these rules please call the Helpline, the box on the left shows the Helpline numbers.

5.6 Other income

In addition to social security benefits and earnings from your work, we also take into account other income (see Step 1, pages 39 to 41), Dependant’s Grant (if you are a student) and miscellaneous income (see Step 3, page 41) in the year 6 April 2003 to 5 April 2004.

You only need to include other income (see Step 1) if it adds up to more than £300 between 6 April 2003 and 5 April 2004. If it does, you only need to enter the amount of other income that exceeds £300 (in the case of a couple, £300 should be deducted from your joint income). However, for Dependant’s Grant and miscellaneous income (see Step 3) you need to include the full amount. Add these two amounts together to give you the total for box 5.6.

If you had income in 2003–04 which you earned jointly with another person, but you are no longer part of a couple with that person (i.e. an ex-husband or ex-wife or an ex-partner), only include your share of that joint income. For example, only include half of any interest on a joint bank account.

Do not include in box 5.6 the following:

- Maintenance received from a former partner.
- Working Tax Credit and Child Tax Credit.
- Student loans. Do not deduct student loan repayments from your income.
- Other student grants (except the Dependant’s Grant), such as those to meet the cost of tuition fees, child care etc.
- War pensions, or pensions or annuities payable under German or Austrian law to victims of Nazi persecution.
- Income your children may have had, unless it is taxable in your name or your partner’s name.

If you are not sure what to include, please phone the Helpline.

Read the following Steps 1 to 3 and use the working sheet on page 42 to work out the total amount to go in box 5.6 on the form.

If you are sure that all your other income (in the case of a couple, the other income for both of you, added together) in the year 6 April 2003 to 5 April 2004 was

- £300 or less, and
- you do not have any Dependant’s Grant or miscellaneous income

leave box 5.6 blank.
Step 1

**Income from savings and investments**

Include interest from any personal or joint bank or building society accounts. This is the interest before tax was taken off (the gross interest). Your pass book or statement will help you work out this figure. If you received company dividends, add the tax credit shown on the voucher supplied by the company, to the dividend. Ignore tax-free savings (for example ISAs, TESSAs, PEPs, Index Linked and Fixed Interest National Savings Certificates and Children’s Bonus Bonds).

Also include here a ‘chargeable event’ gain from a life insurance policy. For tax credit purposes, we need to know the full amount of that gain, before any ‘top-slicing’ relief for income tax purposes.

**State Pensions**

Enter the amount of any state pension you received, including
- the basic (or old age) pension
- State earnings related pensions (SERPS)
- Graduated pension (graduated retirement benefit)
- Industrial Death Benefit
- Widows Pension
- Widowed Mothers Allowance, Widowed Parent’s Allowance
- any increase for a dependent child
- any incapacity addition or addition for a dependent adult, and
- any increases paid by the Department for Work and Pensions or Department for Social Development to uprate a guaranteed minimum pension.

Do not include the Christmas Bonus and the Winter Fuel payment.

**Other UK pensions**

If you received a pension other than a State pension, include the full amount before any tax was taken off. Your pension provider should provide you with a P60 (or similar certificate) by the end of May each year showing the amount of pension paid and tax deducted. Also include any annuity payments from a pension scheme.

If your pension includes an extra amount because you were disabled by injury on duty, or by a work-related illness (compared to what would have been paid had you retired at the same time on ordinary ill health grounds), exclude that extra amount.

**Property income**

Include income from property or land in the UK that you owned or leased out. If this was part of your business income (if you were self-employed) include it in box 5.5, not here. Ignore any income covered by the ‘Rent a Room’ scheme (briefly, if you let furnished accommodation in your own home for up to £4,250 a year).

If your rental property made a loss, relief for this loss (for tax credit purposes) is generally given in the same way as for income tax. Normally, the loss should be carried forward and set-off against profits from the same source in the following tax year.
If, however, part of the loss arises from capital allowances or from agricultural land, that part of the loss may be set against other income which you (but not your spouse or partner) may have, either in the tax year in which the loss was made or in the following tax year. In such cases, the amount of loss relief available for tax credit purposes is based on your tax calculations.

**Trust income**

If you received income from a trust, settlement or a deceased person’s estate, the trustees or administrators will have given you a certificate telling you what income was paid to you. Include the gross income (that is, the amount before any tax was taken off).

**Foreign income**

Include the full amount, whether or not it was remitted to the UK, in British pounds not the foreign currency. Also include the gross income (the amount before any foreign tax was taken off) even if it is not taxable in the UK because of a double taxation agreement.

If you receive a foreign pension, whether or not it was remitted to the UK, you should include 90% of the full amount received (in British pounds, not the foreign currency).

You may deduct any banking charge or commission paid when converting foreign currency to British pounds. If you have any questions about foreign income or your residence status, please phone the Helpline.

**Notional income**

**Capital treated as income**

We will not normally take capital into account when we work out your tax credits. By capital we mean deposits in current and savings accounts at banks and building societies, many lump sum payments, the value of property, shares and other investments.

However, in some cases the income tax rules treat capital as income and tax it as such. For example, if you hold shares in a UK company and the company gives you new shares (called a ‘stock dividend’) instead of a cash dividend. This is part of what we call ‘notional income’ and you would be expected to include it as income in your tax credit claim.

**Income that you are treated as having received**

Notional income also includes income that you are treated as having received, even though you may not have.

It may include:

- Trust income that, under income tax rules, is treated as the income of another person. For example, investment income of a minor child where trust funds have been provided by a parent and the amount exceeds £100. For tax credits we also treat it as belonging to another person.
- Income that you have deprived yourself of to get tax credit or more tax credit.
• Income that you were entitled to but did not apply for.
  For example, a social security benefit or allowances paid to local
government councillors or civic dignitaries. This does not apply
to a deferred personal pension, a retirement annuity or
compensation for personal injury.
• Income you lost out on because you worked for less than the
going rate (or for nothing) if the person you are working for, or
to whom you are providing a service, has the means to pay.
This does not apply to voluntary work or employment or
training programmes.

Step 2
We are only interested about other income that adds up to
more than £300 between 6 April 2003 and 5 April 2004.
For this reason the working sheet already has £300 entered at
Step 2 for you to subtract from your total other income at
Step 1.

Step 3
You must report the following types of income in full, whatever the
amount, unlike Step 1 where we only need amounts above £300.
Do not subtract the £300 at Step 2 from any amount at Step 3.

Dependant’s Grant
The Dependant’s Grant is paid to students with children, a spouse
or a dependent adult. You do not have to report the additional
allowance paid if you qualify for the child care grant (worth £255
in the academic year 2002 – 03) or the grant for books, travel and
equipment (worth £510 in that academic year). For the academic
year 2003 – 04 onwards, the additional allowance and the grant
for books, travel and equipment have been replaced by a Parent’s
Learning Allowance. Do not report this new allowance.

Miscellaneous taxable income
This applies to income that is taxable under Case VI of Schedule D
of the Taxes Act 1988, including
• Business Start-Up Allowances that are paid to unemployed
  people starting their own business
• business receipts which come in after a trade, profession or
  vocation has ceased
• copyright royalties paid to someone who is not a professional
  author or composer.

These amounts are shown in box 13.3 or 23.5 on your
Self Assessment Tax Return.
If you are not sure what to include, please phone the Helpline.
Please round the total to be entered in box 5.6 down to the nearest pound. For example, if your total (after deducting £300 at Step 2) was £134.76, enter £134 in box 5.6.

### Estimated income

We know that sometimes you will not have the exact amounts of your income available when completing the form (for example, you are self-employed and have not yet completed your tax return). If you do not have all the information you need, then use the information you do have to make a reasonable estimate.

For example, to estimate your annual income if you are paid

- on a regular basis and the amounts are roughly the same each time, take a single payment and multiply it by
  - 52 if you are paid weekly,
  - 12 if you are paid monthly, or
  - 13 if you are paid every 4 weeks.
- different amounts during the year, take what you have received so far and add a reasonable amount for any outstanding payments.

If your estimate is too low, we may overpay tax credits and have to ask you to pay the overpaid amount back. Phone the Helpline if you are having trouble making an estimate.

We need to know if you have used estimates in any of your amounts at boxes 5.2 to 5.6. Put an ‘X’ in the appropriate boxes. You need to tell us your **actual** income details as soon as you have them.
We make direct payments of tax credits into bank, building society or Post Office® card accounts. So to receive tax credits, you will need to provide details of an account. If you are already having Child Benefit paid into an account you may wish to have your tax credits paid into the same account. Please read the notes on page 46 if you don’t have one.

Child Tax Credit

Child Tax Credit is paid direct to the person who is mainly responsible for caring for the child or children. If you are a lone parent you will receive the payment. Couples need to identify which one of you should receive the payment.

6.1 Payment frequency
Choose if you want to receive your Child Tax Credit every week or every four weeks. If you are on Income Support or income-based Jobseeker’s Allowance please note that the Child Tax Credit will replace part of those benefits, so please consider carefully when you want your payment to be made. Put ‘X’ in one box only.

6.2 Main carer
Only fill this in if you are claiming with your partner. We can only pay Child Tax Credit to one of you. So while we recognise that both of you may be responsible for caring for your children, you will need to indicate which of you is the main carer. Put ‘X’ in one box only.

Child Tax Credit is paid direct into a bank, building society or Post Office® card account. Read the notes on page 46 if you don’t have an account.

Working Tax Credit

Working Tax Credit is paid to a person who is working 16 hours or more a week. Couples where both partners are working 16 hours or more a week must choose which one of you will receive it. You cannot receive Working Tax Credit if you are not working at least 16 hours.

If you are employed, your employer will usually pay any Working Tax Credit with your pay. But until we can arrange this, we will pay you direct into a bank, building society or Post Office® card account.

If you are self-employed, we will pay any Working Tax Credit direct into a bank, building society or Post Office® card account.

6.3 Working Tax Credit
If you are paid direct, choose whether you want to receive your Working Tax Credit every week or every four weeks. Put ‘X’ in one box only. If you are an employee, this choice will only apply when we cannot arrange payment through your employer.
Who will receive payment?

Only fill this in if you are claiming with your partner. Put ‘X’ in one box to show who is to get Working Tax Credit. That person must be working at least 16 hours a week.

Child care element of Working Tax Credit

If you receive the child care element of Working Tax Credit, this will always be paid direct to the person who is mainly responsible for caring for the child or children, alongside payments of Child Tax Credit.

It will be paid weekly or 4-weekly, depending on how often you have chosen to receive payments of Child Tax Credit.

Payments of £2 a week or less

We will usually pay awards of £2 a week or less in a single lump sum to cover the whole year. We will make the payment direct into your bank, building society or Post Office® card account as soon as we have processed your claim. We will not pay awards of £26 or less (that is, 50p a week for awards lasting the whole year).

You can use an existing account for your tax credits, or open a new one. Give details of the account(s) you want us to use in boxes 6.5 to 6.10.

Bank, building society or Post Office® card accounts

Building society and former building society accounts

If your account is with a building society or former building society, you will probably have an additional reference number that identifies your account. This number may be referred to as a roll number, account reference or your account number.

Please provide us with this additional number as well as the sort code and account number, as without this additional number, the bank or building society could have problems paying your tax credit payment to your account. You will find the roll or reference number on your bank or building society book or statement, along with the account number and sort code. The roll or reference number will be up to 13 letters or numbers long. If you have any doubt as to which account details to provide, please check with your bank or building society.
If you do not have an account you will need to open one. Please see the section ‘What kind of accounts are available?’ on page 46. It includes details of the ways in which you can get your money at the Post Office®.

We pay direct into accounts because

• it is safe and secure
• it is convenient - you decide when and how much you want to withdraw
• using an account may help you save
• from some accounts you could have regular bills paid. This could save you money but you will need to make sure that there is enough money in your account to pay the bills. If not, you may be charged a fee
• you can get your money from many different places, some accounts will allow you to use cash machines to withdraw cash at any time of the day or night.

The account can be

• in your name, or
• in the name of your partner. We use partner to mean a person you are married to or a person you are living with as if you are married to them
• in the names of both yourself and your partner, or
• in the name of a person acting on your behalf, or
• in the names of both yourself and the person acting on your behalf.

If you have a Post Office® card account, the account can be in your name, or in the name of an appointee. It is also possible for you to make arrangements with the Post Office® for someone else to regularly collect your money from this account.

If you have an Individual Savings Account (ISA), we recommend that you do not have tax credits paid into it. There is a limit on the amount that can be paid into these accounts. Your bank or building society will reject your tax credit payment if it takes you over that limit.

Finding out how much is paid into the account

We will tell you when the first payment will be made, and how much it is for. You can check your tax credit payments on your account statements. Your statements should show ‘tax credit’ next to payments that are from us. If you think your payment is wrong, please contact us.

If not enough money is paid into your account, we will make another payment to you or we will add the money we owe you on to your next payment. We will contact you to tell you what we are going to do.

If we pay too much money into your account, for example, if you give us some information which means you are entitled to less money but we do not have time to change your regular payment, you will have to pay back any money that you are not entitled to.
Getting someone to collect your tax credits

If you want someone else to collect your tax credits for you regularly, you may be able to make arrangements with your bank or building society, or with the Post Office® if you have a Post Office® card account. Please ask them to help you with this.

What kind of accounts are available?

Current accounts
Current accounts are available to open at most banks and some building societies. Most current accounts offer debit cards, cheque books, overdraft facilities and the ability to automatically pay bills by direct debit or standing order. You can have your salary or other monies paid into these accounts, and you can access your money at cash machines (ATMs) using a card. The following banks and building societies have also made their current accounts accessible at Post Office® branches for deposits and withdrawals free of charge: Alliance & Leicester, Lloyds TSB, Barclays, The Co-operative Bank, cahoot, smile and First Direct (Scotland only).

Basic bank accounts
Most major banks offer these. You may be able to open one of these accounts, even if you have outstanding County Court judgments or have been made bankrupt. They are sometimes called introductory or starter accounts, they offer free banking but overdrafts are not available. You can use these accounts to pay money in, pay bills automatically, by direct debit or standing order and get cash out. Many basic bank accounts also allow you to get cash from Post Office® branches.

Post Office® card accounts
This is a simple account that is provided by the Post Office® and is designed for receiving tax credits, benefits and pensions. Other payments, for example, wages, cannot be paid into this account. You can get your cash over the counter at any Post Office® branch using a card and a Personal Identification Number (PIN). You will not be able to use a bank, building society or cash machine. The Post Office® card account does not allow you to overdraw or incur any charges. There are no credit checks when you open this account.

If you want more information about the Post Office® card account, or you wish to open an account, please contact the Helpline.

What if I can’t open or use an account?

If you can’t open or use any type of account, please contact the Helpline.
You (for couples, each of you) must sign and date a declaration on page 12 of the form. If you do not, it will delay your claim.

You are responsible for all the information you provide on the form. Couples share responsibility for it. The information you give will be used to decide how much you receive in tax credit. You (for couples, both of you) may be liable to repay any tax credit overpaid due to the wrong information being provided on the form.

If you have been appointed to act for a person to whom this claim refers because that person is unable to control their own affairs or has a disability, please sign and date the Appointee Declaration on page 12 of the form.

In the first box, please say why that person cannot fill in the form personally. And if you have been appointed to act for the claimant(s) (by us, the Department for Work and Pensions, the Department for Social Development or a court of law), please also give the date you were appointed and say who appointed you.

If you are applying for the first time to be appointed to act on the claimant(s) behalf you still must sign the declaration on page 12 and say why the person is unable to complete the form. We will then decide whether to appoint you to act on that person’s behalf. We may need to contact you for more information and we may want to visit you at a suitable time.

You are not someone’s appointee if you are simply helping them to fill in the form and they can understand what you are doing, for example, you help someone in a Citizen’s Advice office or help a friend to fill in the form. If the claimant understands the Declaration and is able to sign it, they should do so.
You can get a disability element of Working Tax Credit if
• you work for 16 hours or more a week (see pages 23 to 26), and
• you have a disability which puts you at a disadvantage in getting a job, and
• you satisfy the qualifying benefits test, or you are returning to work after a recent period of sickness and are eligible to use the Fast-Track route to a disability element.

To meet this test you must meet one of the following criteria. We may ask you to nominate a professional involved in your care who can confirm how your disability affects you – for example, an occupational therapist, community or district nurse, or doctor.

1. When standing you cannot keep your balance unless you continually hold onto something.
2. Using any crutches, walking frame, walking stick, prosthesis or similar walking aid which you habitually use, you cannot walk a continuous distance of 100 metres along level ground without stopping or without suffering severe pain.
3. You can use neither of your hands behind your back as in the process of putting on a jacket or of tucking a shirt into trousers.
4. You can extend neither of your arms in front of you so as to shake hands with another person without difficulty.
5. You can put neither of your hands up to your head without difficulty so as to put on a hat.
6. Due to lack of manual dexterity you cannot, with one hand, pick up a coin which is not more than 2.5 centimetres in diameter.
7. You are not able to use your hands or arms to pick up a full jug of 1 litre capacity and pour from it into a cup, without difficulty.
8. You can turn neither of your hands sideways through 180 degrees.
9. You –
(a) are registered as blind or registered as partially sighted in a register compiled by a local authority, or
(b) have been certified, in Scotland, as blind or as partially sighted and, in consequence, registered as blind or partially sighted in a register maintained by or on behalf of a regional or island council, or
(c) have been certified as blind and, in consequence, are registered as blind in a register maintained by or on behalf of a Health and Social Services Board in Northern Ireland.
10. You cannot see to read 16 point print at a distance greater than 20 centimetres, if appropriate, wearing the glasses you normally use.
11. You cannot hear a telephone ring when you are in the same room as the telephone, if appropriate, using a hearing aid you normally use.
12. In a quiet room you have difficulty in hearing what someone talking in a loud voice at a distance of 2 metres says, if appropriate, using a hearing aid you normally use.
13. People who know you well have difficulty in understanding what you say.
14. When a person you know well speaks to you, you have difficulty in understanding what that person says.

15. At least once a year during waking hours you are in a coma or have a fit in which you lose consciousness.

16. You have a mental illness for which you receive regular treatment under the supervision of a medically qualified person.

17. Due to mental disability you are often confused or forgetful.

18. You cannot do the simplest addition and subtraction.

19. Due to mental disability you strike people or damage property or are unable to form normal social relationships.

20. You cannot normally sustain an 8 hour working day or a 5 day working week due to a medical condition or intermittent or continuous severe pain.

21. As a result of an illness or accident you are undergoing a period of habilitation or rehabilitation. This cannot apply to you if you have been getting Disabled Person’s Tax Credit or a disability element of Working Tax Credit in the past two years.

(A) To meet this test you must be receiving one of the following benefits. Please note that we may ask for evidence.

• Disability Living Allowance
• Attendance Allowance
• Industrial Injuries Disablement Benefit with Constant Attendance Allowance or mobility supplement for you
• War Disablement Pension with Constant Attendance Allowance or Mobility Supplement for you, or
• a vehicle provided under the Invalid Vehicle Scheme.

(B) Alternatively, you must have received one of the following benefits for at least one day in the last six months

• Incapacity Benefit at the short-term higher rate or long-term rate.
• Severe Disablement Allowance
• Income-based Jobseeker’s Allowance, with a Disability Premium or Higher Pensioner Premium for you
• Income Support, with a Disability Premium or Higher Pensioner Premium for you
• Council Tax Benefit, with a Disability Premium or Higher Pensioner Premium for you
• Housing Benefit, with a Disability Premium or Higher Pensioner Premium for you.
You can also meet the ‘qualifying benefit’ test if you have been ‘training for work’ for at least one day in the last 8 weeks and you started training for work within 8 weeks of receiving either Incapacity Benefit paid at the short-term higher rate, or the long-term rate, or Severe Disablement Allowance.

Training for work means attending government-run training such as that provided by the New Deal, Work Based Learning for Adults (Training for Work in Scotland) or a course that you attended for 16 hours or more a week to learn an occupational or vocational skill.

**8 week ‘linking’ rule**

If you have been entitled to the disability element of Working Tax Credit for at least one day in the last 8 weeks on the basis of meeting the ‘qualifying benefit’ test by satisfying (B), on page 49, or (C) above, you are treated as still meeting the ‘qualifying benefit’ test.

The Fast-Track helps people who are finding it hard to stay in work because of a disability.

To qualify under the Fast-Track rules, you must have been getting one or more of the benefits shown in the box alongside

- for 20 weeks or more (this need not be a single continuous period – add together any periods when you received the benefits or credits that are separated by 8 weeks or less)
- with the last day of receipt being in the last 8 weeks.

Your disability must be likely to last for at least 6 months or the rest of your life. In addition, your gross earnings (before tax and National Insurance contributions are deducted) must be at least 20% less than they were before you had the disability, with a minimum reduction of £15 a week.

**8 week ‘linking’ rule**

If you have been entitled to the disability element of Working Tax Credit for at least one day in the last 8 weeks on the basis of satisfying the ‘Fast Track’ rules, you are treated as still satisfying the ‘Fast Track’ rules.
Further information

Sending in your claim form

Very important: Please use the return envelope provided, and do not fold the form.

Send back the form only, unless you have more than 3 children or use more child care providers than there’s space for. In that case, give the extra details on a separate sheet of paper (use pages 57 and 58 of these notes). Put your name and National Insurance number at the top (and your partner’s if you have one). Send any supplementary claim form pages in the same envelope, but do not attach them to the form.

Send the form to:

Inland Revenue Tax Credits
Comben House
Farriers Way
Netherton
L69 1BY

What will happen next

We will send you an award notice which tells you how much tax credit you will receive and when payment will start.

Keep the award notice in a safe place.

Other help you may get

You may be entitled to certain benefits such as free prescriptions and free school meals if your income is below a certain level.

We do not administer these benefits. For information about them you will need to contact the organisation that provides the benefit. You may need to use your tax credits award notice as proof of your income for these benefits. A list of these benefits and the relevant organisations, with the initial contact numbers, can be found in our booklet WTC6, Child Tax Credit and Working Tax Credit – Other types of help you may be able to get, which is available from Inland Revenue Enquiry Centres and on the internet at www.inlandrevenue.gov.uk/taxcredits

If you receive Housing Benefit or Council Tax Benefit, your tax credits award may reduce or eliminate the amount of your Housing/Council Tax benefit. As soon as you get your award notice you should contact your Housing/Council Tax Benefit office so that they can reassess your award.
The Inland Revenue is a Data Controller under the Data Protection Act. We hold information for the purposes specified in our notification to the Data Protection Commissioner, and may use this information for any of them.

We may get information about you from others, or we may give information to them. If we do, it will only be as the law permits to

- check the accuracy of information,
- prevent or detect crime, or
- protect public funds.

We may check information we receive about you with what is already in our records. This can include information provided by you, as well as others such as other government departments and agencies and overseas tax authorities. We will not give information about you to anyone outside the Inland Revenue unless the law permits us to do so.
If your circumstances change

The tax credits you receive depend on your family circumstances and income. If these change, your entitlement to tax credits may change and you may receive a different amount of tax credit. Please tell us if your family circumstances or income change and it affects the information you gave us on the claim form. Your award notice says more about what to tell us if your income or circumstances change.

There are some changes that you must tell us about – you may be liable to a penalty if you don’t tell us within 3 months. Tell us by phoning the Helpline.

You must tell us if

• you claim tax credits as a single person, and then you marry or start to live with someone as if you were married.

• you claim tax credits as a couple, but you stop living together or separate from your partner permanently. You do not need to tell us if the separation is temporary, for example, if one of you is working away from home or has entered hospital as an in-patient

• you or your partner (or both of you) leave the UK permanently or for a temporary absence lasting more than 8 weeks (12 in the absence is in connection with a relative’s death or you or a relative’s illness

• you have claimed the child care element of Working Tax Credit, and your average weekly child care costs go down to zero or go down by £10 a week or more and this change lasts for at least 4 weeks.

If you don’t tell us about a change that affects the tax credit due to you, you may not receive all the money you should, or you may get too much and have to repay some of it. Any increase in your tax credits can only be backdated for up to 3 months, but any reduction in your tax credits will be backdated to the date when your circumstances changed, so it is better to tell us about changes as soon as possible.

To make sure you get the correct tax credits (and don’t receive more than you should, and so have to pay some back), tell us about the changes shown on pages 54 and 55.

Changes you must tell us about

<table>
<thead>
<tr>
<th>Helplines</th>
<th>8am–8pm (except Christmas Day, Boxing Day, New Year’s Day and Easter Sunday)</th>
</tr>
</thead>
</table>
| England, Scotland, Wales | Phone 0845 300 3900  
                    Textphone 0845 300 3909  |
| Northern Ireland | Phone 0845 603 2000  
                    Textphone 0845 607 6078 |

Other changes to tell us about
Changes in the number of children you are responsible for

For example,
- when a baby is born.
- one of your children leaves the family and moves to live with someone else. This includes children who have been taken into care or fostered to another family, or who have been found guilty by a court and sentenced to custody or detention for a period of 4 months or more.
- a child or young person joins your family.
- a child or young person starts to claim Income Support, Incapacity Benefit, income-based Jobseeker’s Allowance or Child Tax Credit in their own right.

You don’t need to tell us when a child reaches 16 or a young person reaches 19 so long as you have put their date of birth on your form.

If a child starts or stops full time education.
- A child you are responsible for stays in full time education beyond 1 September following their 16th birthday.
- A young person leaves full time education before they reach 19 or stops full time education but registers with the Careers Service, Connexions Service, or equivalent (see page 16).

Changes in child care
- You start paying an approved child care provider for child care so you will now be able to claim help with the costs of this child care through Working Tax Credit.
- You are already getting help with the costs of child care through Working Tax Credit and your average weekly costs rise by £10 a week or more, for at least 4 weeks in a row.

Changes in your employment
- You change your employer. If you are getting Working Tax Credit, your entitlement to Working Tax Credit won’t stop if the gap between your paid employments is no more than 7 days.
- You are on strike for a period of no more than 10 consecutive days on which you should have worked. Your entitlement to Working Tax Credit will stop from the 11th consecutive day you are on strike.
- You change the number of hours you usually work.
  Your working hours fall into one of three bands:
  a) under 16 hours a week
  b) 16 to 29 hours a week
  c) 30 or more hours a week.
  If your hours change and you move into a different band, tell us. Couples with children should also tell us when their combined working hours move above or below 30 hours a week.
- You stop work (either in self-employment or for an employer).
Changes in your income

Your tax credits award is based on your annual income (for couples, this is your joint income). Initially your claim will be based on your annual income for the year to 5 April 2004. But the amount of tax credit you are entitled to can change if your income in the year to 5 April 2005 is different from your income in the year to 5 April 2004.

You should tell us about any of the following changes in your income.

• If you expect your income for the year to 5 April 2005 to be less than your income for the year to 5 April 2004, you may get extra tax credit.

• If you expect your income for the year to 5 April 2005 to be more than £2,500 higher than your income for the year to 5 April 2004, you may get less tax credit. Tell us as soon as possible – if you don’t tell us, you may have to pay back any overpayment after 5 April 2005.

If you expect your income for the year to 5 April 2005 to be no more than £2,500 above your income for the year to 5 April 2004, there’s no need to tell us. It will make no difference to the amount of tax credit you will get.

Your award notice will tell you what changes in income you need to tell us about.

Other changes you should tell us about

• You, your partner, or a child or young person you are responsible for, becomes or stops being disabled or severely disabled.

• Your partner or one of your children dies.

• Changes of address, telephone number and bank account details.

• You or your partner is sentenced to Prison.
Give details of up to 3 children on the claim form. If you have more than 3, please give details here.

Fill this page in, cut it out and send it with the claim form in the envelope provided. Please do not staple or pin it to the claim form. If you have more than 5 children, please photocopy this form before filling it in.

Your National Insurance number

Your surname

Your partner’s National Insurance number

Your partner’s surname (if different)

ADDITIONAL CHILD

Surname

First name(s)

Date of birth

Put ‘X’ in the appropriate boxes if,

you pay an approved child care provider to care for this child while you are working. See Notes, page 18

you receive Disability Living Allowance for this child. See Notes, page 15

you receive the Highest Care Component of Disability Living Allowance for this child. See Notes, page 15

the child is registered blind (or has been taken off the blind register in the last 28 weeks). See Notes, page 15

If you, or your partner, became responsible for this child on a date other than their date of birth, enter the date you became responsible. See Notes, page 16

CHILDREN AGED BETWEEN 16 AND 19

If this child is in full time education, put ‘X’ in the box. See Notes, page 16

If this child is registered with your local Careers Service or Connexions Service, please enter the date that the child left full time education. See Notes, page 16

YYYY

MM

DD

If you, or your partner, became responsible for this child on a date other than their date of birth, enter the date you became responsible. See Notes, page 16

YYYY

MM

DD

If this child is in full time education, put ‘X’ in the box. See Notes, page 16

If this child is registered with your local Careers Service or Connexions Service, please enter the date that the child left full time education. See Notes, page 16

YYYY

MM

DD
Give details of up to 2 child care providers on the claim form. If you use more than 2, give details here.

Fill this page in, cut it out and send it with the claim form in the envelope provided. Please do not staple or pin it to the claim form. If you use more than 4 child care providers, please photocopy this form before filling it in.

Your National Insurance number

Your surname

Your partner’s National Insurance number

Your partner’s surname (if different)

3.1 Name of child care provider

3.2 Their address
Postcode
House or building number
Rest of address, including house or building name

3.3 Their phone number – in full

3.4 Enter the name of the local authority or other body (for example, OFSTED) that approved your child care provider. See Notes, page 18.

3.5 Provider’s registration number, if they have one

3.6 How many of the children named in this claim are cared for by this provider?
Children

3.7 What is the average weekly cost of this child care provider? Before you fill in this box use the Notes, pages 19 to 21, to work out your child care costs

£ 0 0